

RETIRED TELCOM OFFICERS' WELFARE ASSOCIATION,
MUMBAI



11th Annual General Body Meeting

1. Programme
2. General Secretary's Report
3. Audited Accounts for FY 2018-19
4. Key Note Address

11th Oct, 2019

Venue

**Mitradham CHSL Community Hall,
Behind SBI, Parel, Mumbai - 400012**

Regn No: F-37187/Mumbai, Bombay Public Trust Act, 1980

Email ID: rtowambi@gmail.com

Website: rtowambi.in

RETIRE TELECOM OFFICERS WELFARE ASSOCIATION MUMBAI

(Reg.No.F-37187/MUMBAI)

19th SEPTEMBER' 2019

NOTICE

It is hereby notified under Rule 7 of the bye laws that the Eleventh Annual General Body Meeting of RTOWA Mumbai will be held at 10.30 AM on 11/10/2019 at MITRADHAM CHS COMMUNITY HALL, behind State Bank of India Parel East, Mumbai -400012.#

AGENDA SUBJECT TO APPROVAL OF THE HOUSE

1. Welcome Address by President
2. Observing silence to pay homage to departed members.
3. Confirmation of minutes of last AGB.
4. Adoption of Annual Report for the period from 15/11/2018 to 10/10/2019.
5. Adoption of Audited Accounts for the period from 01/04/2018 to 31/03/2019
6. Discussions on the following issues :-
 - a) Revision of pension wef 01/01/2017
 - b) 73.8% IDA in the Revision of pay/pension to those retired prior to 01/01/2018.
 - c) 78.2% IDA (balance 4.4% IDA) and arrears from 01/01/2007
 - d) Medical facilities including FMA
 - e) Delay in payment of pensionary benefits and GPF
7. Resolutions
8. Appointment of Statutory Auditor for the year 2019-2020
9. Any other item with the permission of the chair
10. Vote of thanks

LUNCH BREAK 1 PM TO 2 PM FOLLOWED BY OPEN SESSION AT 2 PM



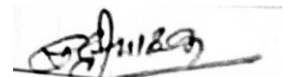
(BADRI R. PATHAK)
General Secretary

OPEN SESSION

The OPEN SESSION Will be held on 11/10/2019 at 2 pm at the same venue.

AGENDA

1. Welcome Address by President
2. Honouring the Guests with Bouquet
3. Keynote Address by General Secretary
4. Speech by Hon'ble Guests
5. Speech by Chief Guest
6. Vote of Thanks



(BADRI R. PATHAK)
General Secretary
Mob:- 9869207950

Dear Com. Jawahar,
President, RTOWA, Mumbai.

At the outset, let me express my sincere thanks to you for extending invitation to attend your Annual General Body meeting and Open Session on 11th October 2019. Since the Kerala circle conference of AIBSNLPWA is scheduled to be held on 14th and 15th October, being a primary member of Kerala Circle unit of the organization, I cannot leave Kerala during the week. I wish your AGB all success.

Needless to tell that you are meeting at a crucial time. BSNL and MTNL and their work force are facing new threats; and retirees of the two companies cannot escape from the aftermath of same as well. A top official of Finance Ministry has expressed the audacity to declare the policy that the Government is out to **'sell whatsoever is saleable'**, justifying privatization of PSUs. Never in the past have we seen officials declaring such major policy decisions. Change of political situation has intensified the onslaught on PSUs built up on the sweat and blood of workers and public money.

I feel that BSNL and MTNL could not be privatized all these years mainly because of our size, networth and workforce. Precisely for easing out the way, the powers that be are trying to reduce the workforce introducing VRS, reduction in retirement age etc. The honourable ministers and their imported expert advisors deliberately refuse to understand the fact that with double the workforce both BSNL and MTNL could earn profit. The ill motivated advises from such 'experts' acted like misguided missiles and have taken the two Telco PSUs to Ventilator. The politicians and the media refuse to look at the fact that most of the 'efficient' private Telcos in India are in ICU today despite they spend only a small portion of their revenue towards salary payment of limited staff.

It is high time the working staff and middle level management of MTNL and BSNL, though they are partially responsible for the present ailments, read the writings on the wall and act unitedly. We, the retirees, have limited space in the action. But we shall support any programme of workforce to protect both MTNL and BSNL while fighting for obtaining a decision from the government for **a sustainable system to revise our pension along with all other central government pensioners in the country as all of us are covered by the same CCS Pension Rule, 1972.** Nobody else will fight our battles.

I am sure that your AGB will debate upon such important issues and take suitable decisions to strengthen the united platform, the CBMPA.

Once again, I wish your conference all success.

With regards,

Sd/-
P S Ramankutty,
President, AIBSNLPWA, at Trivandrum.

27-9-2019.

Message

From Sri. M.K. BAGCHI Convenor UForum Delhi / President RTOWA Delhi

It gives me immense pleasure to learn that Retired telecom Officers' Welfare Association, Mumbai is holding its Eleventh Annual General Body Meeting on 11/10/2019 at Mitradham CHS Community Hall, Parel East, Mumbai. Its Open Session will be held on the same day and the same venue. I sincerely thank the organizers for inviting me to attend it but sadly on my part, I am unable to attend as I am presently out of India. I, on behalf of United Forum of MTNL Unions and Associations, Delhi and on my personal behalf wish the AGB an all out success and I am definite that RTOWA, Mumbai will come out as a still stronger, still united organization to deal with the problems of the pensioners in the days to come.

I had a privilege to remain in close touch with RTOWA, Mumbai even when its formation was in contemplation stage. I closely observed how this association was formed with the active supports of the member- pensioners and then steadily grow to today's formidable stage. During these days the office-bearers have worked whole-hearted and steadfastly to solve various challenges. They as one of the active participants of United Forum of MTNL Unions and Associations pioneered the movement to secure our Government pension payable by the Government and significantly led it to a grand success. Immediately thereafter they plunged into the herculean task of quickening the process of preparation PPO Books of thousands of pensioners, settling the satisfactory resolution of various postretirement claims and pension benefits of the members. They were involved in settling medical and healthcare issues including those related to their participation in CGHS. To ensure CGHS benefit for our pensioners in and around Mumbai is a bigger challenge in Mumbai than that in Delhi. I find with profound satisfaction how the Office-bearers are constantly chasing this issue and solving it stage by stage with the active participations of the beneficiary members.

All of us are aware that the today's situation of the prospect of pension revision is quite gloomy. It's a big issue and its satisfactory solution is definitely a formidable task. Here there is a need for all similarly placed pensioners and their associations to come together to take on this task. In this connection also, RTOWA, Mumbai plays a very distinct and effective roll to get associated with other bigger pensioners' organizations and now they are one of the active participants in CBMPA movement aimed at solving the single important issue i.e., revision of pension. With this, I am definite, the issue of revision of pension will get just solution soon.

Once again I extend my Best wishes to the Office-bearers and the members of RTOWA, Mumbai and congratulate them on the important occasion of this AGB.

Dated : 29/09/2019

Sd.....

(M. K. BAGCHI)

Convenor,

United Forum of MTNL Unions and Associations, Delhi

ALL INDIA BSNL PENSIONERS' WELFARE ASSOCIATION

[Regd. T 1833/09]

Central Head Quarters

Website: www.bsnlpensioner.in

eMail: bsnlpensioner@gmail.com

H. No 6, G No 12th Street, Jogupalya, Halasuru, Bangalore 560008

President: P S Ramankutty

General Secretary: P Gangadhara Rao

Phone: 9447551555

Phone: 9448088404

02-10-2019

Dear Com. Jawahar
President, RTOWA, Mumbai.

Thanks a lot for your invitation. Due to my pre occupations , I am not able to attend your AGB and OPEN SESSION on 11-10-19, even though I am very much interested to attend the event. I express my regrets for the same.

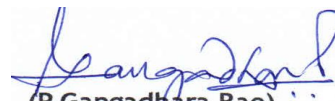
Eight Associations of BSNL/ MTNL have come together and formed an umbrella organization " COMMITTEE OF BSNL/MTNL PENSIONERS ' ASSOCIATIONS " (CBMPA) covering a vast majority of Pensioners. The sole aim of CBMPA is to get the Pension Revision applying the same fitment factor of 7th CPC. Till now we have tried our best to convince at officials' level both in DOT and DOP&PW. Finally we understood that ONLY a strong political intervention can settle our case the way we want. Let us continue our efforts with a determined will.

I hope and wish that your AGB will have a thorough discussion on this issue and come out with a definite proposal to proceed further.

Wish you all the best for your AGB and OPEN SESSION.

Thanking you,

Yours Comredely,



(P.Gangadhara Rao)

General Secretary, AIBSNLPWA

&

CONVENER, CBMPA

**RETIRED TELECOM OFFICERS WELFARE ASSOCIATION
OFFICE BEARERS AND EC MEMBERS UNANIMOUSLY ELECTED
BY THE 10th AGB ON 15/11/2018 FOR A PERIOD OF TWO YEARS**

Post	Name	Mobile Number
President	Shri.K.Jawahar	9969596106
Vice President	Shri.S.V. Gajam	9969000404
Vice President	Shri.H.S.Upadhyay	9869435995
General Secretary	Shri.B.R.Pathak	9869207950
Joint General Secretary	Shri.J.S.Yadav	9869041090
Asst General Secretary	Shri.K.P.Ravindra Kumar	9869251414
Treasurer	Shri.P.D.Pradhan	9869081953
Asst Treasurer	Shri.N.V.Mahajan	9869431615
Organising Secretary	Shri.D.P.S.Yadav	9869016988
Organising Secretary	Shri.G.N.Haragabal	9869055668
Organising Secretary	Shri.Virendra Singh	9869271414
Organising Secretary Website	Shri.P. Subramanian	9869225700
<u>EXECUTIVE COMMITTEE MEMBERS</u>		
Executive Committee Member	Shri.N.Chandrasekaran	9869236969
Executive Committee Member	Shri.A.D.Virani	9757116060
Executive Committee Member	Shri.V.K.Bhatia	9869234040
Executive Committee Member	Shri.B.V.Bargaje	9869483600
Executive Committee Member	Shri.M.A.Ansari	9869411700
Executive Committee Member	Shri.M.K.Kulkarni	9869408181
Executive Committee Member	Dr.J.P.Baghel	9869078485
Executive Committee Member	Shri.G.V.R.Moorthy	9869424530
Executive Committee Member	Shri.Mohan Singh	9869058686
Executive Committee Member	Shri.C.U.Gade	9869051200
Executive Committee Member	Shri.B.V.Mohite	9869066366
INTERNAL AUDITOR	Shri. A.A.Ardhalkar	9869078000

ANNUAL REPORT
FOR THE PERIOD FROM 15/11/2018 TO 10/10/2019
PRESENTED BY SRI. BADRI R. PATHAK GENERAL SECRETARY
AT THE ELEVENTH ANNUAL GENERAL BODY MEETING
HELD AT COMMUNITY HALL MITRADHAM CHS PAREL E

DATED 11th Oct' 2019

Dear Members,

Good Morning All. On behalf of Executive Committee and on my behalf I happily welcome all of you and the office bearers of RTOWA Delhi to this Eleventh Annual General Body Meeting of our Association. I feel privileged to present this Report on behalf of the Executive Committee.

Our Association was formed and registered under Public Trust Act in Sep'2008 with the main objective to safeguard the interests of pensioners retired from executive cadres of MTNL Mumbai. Since then it is growing from strength to strength and achieved many milestones. The strength of life members as on 30/09/2019 is 1253. Our aim is to enroll all the retired executives as Life Member of RTOWA.

1. OFFICE BEARERS AND EC MEMBERS:

Office bearers and EC members were elected unanimously for a period of two years in the last AGB held on 15/11/2018. They have been holding charge since then. The list has been printed elsewhere in this booklet.

2. LAST AGB AND OPEN SESSION: -

The last AGB and the Open Session were held on 15/11/2018 at this same venue. More than 250 members participated in the AGB and in the Open Session. Members of Co-Ordination Committee from RTOWA Delhi participated in the AGB and in the Open Session. Minutes of last AGB has been printed elsewhere in this booklet.

The open session started at 2.15 pm. President gave welcome address. GS presented the Keynote address. Shri. H. S. Jakhar G.M. (Admn) was the Chief Guest. Shri. G. Natarajan Vice President AI BSNL PWA was our Special Hon'ble guest. Sri. M.K. Bagchi, Convenor U.F. Delhi / President RTOWA Delhi, Shri. S.S. Nanda, Convenor Co-Ordination Committee / GS RTOWA Delhi, Sri. A.C. Kumar DGM (Pen), Sri. M. Narender Secretary TF Branch AI BSNL PWA, Sri. K.S. Khadilkar President TF Branch AI BSNL PWA, Sri. J.S. Yadav Chairman UF Mumbai, Shri.S.M. Sawant, Convenor UF Mumbai / GS MPWA, Sri.S.G. Pawar MPWA, Sri. R.G. Choube CS TEAM, Sri.J.J. Mathias President MEA, Sri.G.P. Yadav CS MEA, Members of Co-ordination

Committee of RTOWA Delhi, Shri.V.P. Bhardwaj and Shri. A.K. Kapoor the distinguished members of RTOWA Delhi were hon'ble guests. In his speech, Shri. G. Natarajan VP AI BSNL PWA elaborated on the steps taken by AI BSNL PWA since 2016 for Revision of pension. Shri. M.K. Bagchi and Shri.S.S. Nanda extensively spoke on all the issues being faced by the pensioners. The open session ended with vote of thanks by Sri.S.V. Gajam our Vice President.

3. EXECUTIVE COMMITTEE MEETINGS: -

During the period of this report ECM was held almost every month and active functioning of Association was ensured. I am thankful to all the members of the Executive Committee for their spontaneous support in carrying out the activities of the Association.

4. CBMPA: -

CBMPA (Committee of BSNL and MTNL Pensioners Associations) was formed on 21/11/2018 with Shri. P. Gangadhara Rao General Secretary AI BSNL PWA as its Convenor. The objective is to pursue the Revision of Pension of BSNL and MTNL pensioners unitedly. The constituent Associations of CBMPA on date are viz., AI BSNL PWA, AI RBSNL EA, RTOWA Mumbai, RTOWA Delhi, MPWA Mumbai, MSEA Delhi, MTNL (Ex.DOT) RA, and DOT-BSNL PA Kerala. The CBMPA met at Delhi on 29/01/2019, 01/02/2019, and on 21/08/2019 and decided the course of joint actions. Our Association will do its best to strengthen CBMPA and actively participate in all the steps taken by CBMPA to achieve Revision of Pension.

5. CO-ORDINATION COMMITTEE OF RTOWA MUMBAI AND DELHI: -

The meetings of Co-Ordination Committee were held on 15/11/2018 at Mumbai and on 21/08/2019 at Delhi. All the issues including Revision of pension, 5% IDA, Medical facilities, etc. were discussed thoroughly and a common approach to these issues was shaped. RTOWA Mumbai takes up all the common issues through Co-Ordination Committee also.

6. MTNL PENSIONERS WELFARE ASSOCIATION Mumbai: -

Both RTOWA Mumbai and MPWA Mumbai are constituents of CBMPA and United Forum Mumbai. Both Associations have jointly pursued all the common issues viz., Revision of Pension, 5% IDA, Medical facilities, etc. during this period. RTOWA Mumbai will continue to pursue all important issues of pensioners of MTNL Mumbai jointly with MPWA Mumbai.

7. UNITED FORUM OF UNIONS AND ASSOCIATIONS OF MTNL MUMBAI.

RTOWA is an active constituent of United Forum Mumbai. Sri. J.S. Yadav our Jt.G.S. is the Chairman of UF Mumbai. During this period UForum focused mainly on regular payment of salary to the employees. Demonstrations were held on 07/02/2019, 18/02/2019, 02/08/2019, 30/08/2019, and on 10/10/2019. A press conference was held on 18/12/2018 by Shri. Bhai Jagtap Chairman Apex Body highlighting the failure of MTNL to pay salary to the employees regularly and need for revival of MTNL. Our Association participated in all the activities of UF.

In the Court case (Suit no.266 of 2018) filed by MTNL in Bombay High Court, United Forum is Respondent No.1, and RTOWA Mumbai is respondent no.1(i). The case is in connection with agitation on the demand of 78.2% IDA. Sri. J.S. Yadav our Jt.G.S. / Chairman UF and other office bearers of UForum appeared in the court on 16/07/2019 and on 09/10/2019. Sri.A.K. Kaushik Convenor of Apex Body of UF is pleading the case. The case is at the stage of filing reply. The next hearing is on

8. ACHIEVEMENTS: -

The following were achieved due to our continuous pursuits.

1. FMS system was developed to calculate arrears of pensionary benefits prior to 01/04/2014 for those pensioners who got time bound promotion retrospectively but after retirement and subsequent to 01/04/2014. Arrears were also paid by CCA office.
2. Orders for payment of pensionary benefits and payment of salary arrears consequent to implementing 73.8% IDA (addl 5% IDA) for those retired from 01/01/2018 to 31/07/2018 were issued. Though pension is revised the salary arrears are yet to be paid by MTNL. Being pursued.
3. In the last year the date for submission of CGHIS was extended up to 30/11/2018.
4. Backlog in payment of pensionary benefits of voluntary retirees was cleared.
5. Orders for shifting of MTNL Nodal Pension section from Currey Road Exchange Building to Telephone House was cancelled.
6. Ministry of H&FW approved the rental rates for proposed Thane Wellness center.
7. Orders issued to open the scheme of 50% subsidy of CGHS Lifetime subscription to switch over from CGHIS to CGHS. Now the last date is 31/12/2019.

9. REVISION OF PENSION: -

The following activities took place during this period in pursuit of Revision of pension.

13/11/2018: - We met Shri. Arvindji Sawant the then MP and submitted a memorandum requesting to take up and to support the demand of Revision of Pension as per 7th CPC fitment.

21/11/2018: - A letter signed by all the constituent Associations of CBMPA was sent to Secy (T)

22/11/2018: - Successful Day long Dharna was held jointly by RTOWA, MPWA, and TF Branch of AI BSNL PWA at Telephone House. A joint letter was sent to Secretary (T).

04/12/2018: -RTOWA Mumbai sent a letter to Secretary(T) requesting to include MTNL Pensioners in the proposal for delinking pension revision from pay revision.

05/12/2018: - Sri.M.K. Bagchi Convenor UF Delhi, Sri. A.K. Kaushik Convenor Apex body UF and others met officers of DoT and pursued the issue. It was learnt that DoT had written to DOP&PW seeking opinion about delinking.

08/12/2018: - Co-Ordination Committee of RTOWA Mumbai and Delhi wrote to Secretary (T) regarding delinking.

14/12/2018: - CBMPA wrote to Secretary (T) and Secretary (Pension) giving detailed justification for revision of pension of BSNL and MTNL pensioners as per 7th CPC fitment.

03/01/2019: - UForum represented by Sri. M.K. Bagchi, Sri.A.K. Kaushik and Sri.J.S. Yadav discussed the issue with Addl.Secretary (T), Member (S) and other officers of DoT. They said that response from DOP&PW is awaited.

14/01/2019: - CBMPA represented by Sri.M.K. Bagchi, Sri.S.S. Nanda and others discussed the issue with the officers of DoP&PW. They said that DoT should have sent a comprehensive proposal for revision of pension on delinking the pension revision from pay revision. Then CBMPA met officers of DoT and requested them to send such a proposal as desired by DoP&PW.

04/02/2019: - Post card Campaign was launched by CBMPA. More than 30000 pensioners of BSNL and MTNL sent post cards to PM.

08/02/2019: - CBMPA lead a mammoth rally from Khurshidlal Bhavan to Sanchar Bhavan at Delhi. BSNL pensioners from adjoining circles and Pensioners of MTNL Delhi participated in large number, thanks to the mobilisation by RTOWA Delhi. A memorandum addressed to PM was submitted.

26/03/2019: - CBMPA represented by Sri. M.K. Bagchi, Sri. S, S. Nanda and Sri.Anupamkaul met officers of DoP&PW. It was gathered that DoT had not replied to DoP&PW letters dated 14/01/2019 and dated 08/03/2019.

28/03/2019: - The same team of CBMPA met Member (S) and DDG (Estt) and handed over the copy letter of Pension Department. It was learnt that a "Note" on revision of pension is being prepared by Addl.Secretary.

01/07/2019: - The CBMPA represented by Sri. P. Gangadhara Rao Convenor, Sri. M.K. Bagchi, Sri.S.S. Nanda and others met Hon'ble Minister for Parliamentary affairs Sri. Pralhad Joshi and requested his help.

02/07/2019: - The same team of CBMPA met Sri. Ravi Shankar Prasad Hon'ble MOC and presented the case and requested him to cause to send concrete proposal to DoP&PW. MOC replied "I will take care of it". A letter was submitted to him.

02/08/2019: - CBMPA sent a new proposal, for revision of pension as per 7th CPC wef 01/01/2016 by converting IDA Pension to CDA pension as on 01/01/2016, to Secretary (T) signed by all the constituents of CBMPA.

21/08/2019: - CMBPA met at Delhi and reviewed the progress. It was decided to focus on channelizing the political pressures initiated recently.

All the constituent Associations of CBMPA are determined to achieve Revision of pension.

10. 73.8% IDA (addl.5% IDA) in fitment factor of Revision of pay/Pension on 01/01/2007 to all the pensioners retired prior to 01/01/2018: -

The orders for 73.8% IDA in the fitment factor for revision of pay on 01/01/2007 was issued by DoT on 19/06/2018. The effect was notional from 01/01/2007 and 'with payment' from 01/01/2018. This order did not cover the pensioners who retired prior to 01/01/2018. Orders should have been issued immediately for pensioners also. But DoT kept quiet. The issue was raised by Associations and then DoT initiated the process. DoT wanted some information about financial implications etc., from MTNL. The information was given by MTNL a couple of times, and lastly on 27/05/2019. Now DoT has asked MTNL **to confirm the part of this liability on MTNL** as per letter dated 03/10/2019. Sri.S.S. Nanda Convenor Co-Ord. Committee / GS and Sri.R.K. Mudgal AGS of RTOWA Delhi met CMD and other officers of MTNL on 05/10/2019 and MTNL's 'confirmation' reply is likely to be sent shortly. DoT officers have assured RTOWA Delhi that there will not be any further hitch and the case will be favorably processed soon after receipt of reply from MTNL.

The office bearers of RTOWA Delhi have pursued this issue untiringly by meeting the officers of DoT and MTNL many times. UForum met Member (S) and DDG (Estt) on 03/01/2019 and discussed this issue. RTOWA Mumbai pursued this issue through letters to Secretary (T) on 07/03/2019, MOC on 15/03/2019, PM on 23/04/2019. We met DDG (Estt) and Joint Secretary (Admn) on 23/08/2019 and discussed this issue.

Implementation of 73.8% IDA to the retirees from 01/01/2018 to 31/07/2018: - We discussed this issue with GM (Fin) on 10/12/2018. Then we discussed this issue with CMD, Dir (Fin), GM(HR) and GM (Fin) CO on 30/01/2019. Then orders were issued. Now their pension has been revised. But arrears of pay and arrears of leave encashment have not been paid to many pensioners. We are pursuing it.

11. Medical Facilities: -

CGHS: - We met CMD on 22/08/2019 and requested to open the scheme of 50% subsidy of CGHS Lifetime subscription again. CMD immediately agreed and issued orders. Now the last date is 31/12/2019 for switching over from CGHIS to CGHS.

Addl. Director CGHS Mumbai is holding quarterly meetings with Pensioners' Association of all the Central Government departments and MTNL. We actively participated in all such meetings held on 11/01/2019, 11/04/2019 and 27/09/2019. Besides these quarterly meetings we met Addl. Director CGHS on 14/11/2018 and discussed about opening of wellness centers at Thane, Borivili, and Kalyan. We met CMOs on 30/09/2019 and discussed about Opening Wellness Centers,

Empanelment of multi-specialty hospitals, availability of medicines, quick settlement of reimbursement claims etc. We met ED many times regarding letting out of space at Thane and Borivili to CGHS. Sri. K.P. Ravindrakumar AGS is assigned to deal with CGHS matters. He frequently meets CMOs to resolve the issues.

CGHS: -

CGHS is extended year after year. In our meeting with CMD on 22/08/2019 we requested him to call for applications for enrolment for the year from 01/10/2019 to 30/09/2020. Accepting our request orders were issued immediately. The last date 23/09/2019 is over. We are continuously pursuing with GM (HR) Corporate office and DGM (IR) Mumbai for extension up to 30/11/2019. It is learnt that our request is accepted, and orders are under issue.

FIXED MEDICAL ALLOWANCE: -

This issue was rejected by CCA earlier. We discussed this issue again with CCA on 01/10/2019. She told us that the issue will be reexamined in the light of the recent orders.

12. DELAY IN SETTLEMENT OF PENSIONARY BENEFITS AND IN PREPARATION OF PPO: -

We met Jt.CCA on 13/05/2019 and CCA on 01/10/2019. In both the meetings we requested them to settle the pensionary benefits in adherence to the time frame prescribed in the rules. RTOWA participated in the Pension Adalats held on 27/03/2019 and on 23/08/2019 and requested CCA to sanction pension and issue PPO within the time limits as per rules. CCA agreed to issue PPO within three months to those intend to join CGHS at specific request by the pensioner.

13. DELAY IN PAYMENT OF GPF, LEAVE ENCASHMENT, AND REIMBURSEMENT OF OPD BILLS / TELEPHONE BILLS / 50% SUBSIDY OF CGHS SUBSCRIPTION: -

The delay is abnormal, average of 6 months for GPF payment and Leave encashment. Reimbursement of other claims is not at all done since last 10 months. We met GM(Fin) on 10/12/2018, 08/01/2019, 18/01/2019, 05/03/2019, 13/05/2019 and on 17/09/2019 and pursued the issue. In this regard we met CMD on 22/08/2019 and Dir (Fin) on 30/01/2019 and on 22/08/2019. We requested them to pay interest for the period of delay in payment of GPF and to provide funds for Leave Encashment every month.

14. Pay anomaly issue: - CCA office is raising objections about the validity of some pay anomaly settled cases before authorising pension. RTOWA is of the view that in some cases CCA office has taken objection without giving due regard to the orders of Corporate office. We discussed this

issue with GM (Fin) on 17/09/2019 and on 03/10/2019. The issue was discussed with CCA on 01/10/2019. A positive outcome is expected.

14. LIFE CERTIFICATE: -

CCA had done excellent arrangement in Nov'2018. The initiatives taken by CCA to obtain biometric verified certificates thro "Jeevan Pramaan online" was successful. Out of about 17000 pensioners more than 12000 pensioners had given the biometric certificates. RTOWA records its appreciation and thanks to CCA and officers and staff of CCA office. We met CCA on 01/10/2019 and requested her to provide similar arrangements this year too.

Staggering of life certificate has been introduced from 01/04/2019 but the response seems to be inadequate. In the meeting with Jt.CCA on 13/05/2019 and in the meeting with CCA on 01/10/2019 we requested them to issue reminder SMS every month to those pensioners who are due to give life certificate. We also requested to put up a list of pensioners whose life certificates have been updated in the system from 01/04/2019 to 31/10/2019 in pensioners' portal so that they need not give life certificate in Nov'2019.

15. OTHER ISSUES: -

Rule 206 Court Case: - This court case was filed by individuals and judgement is awaited. On positive judgement the issue will be pursued by RTOWA.

Occupation of BSNL Qrs.: - a) BSNL has demanded a heavy amount towards maintenance charges from MTNL employees who occupy BSNL quarters. On resistance by the Associations these demand notes are kept pending. This issue was discussed by us with GM (A) many times and with GM(HR) CO on 22/08/19. This will be pursued further.

b) BSNL is demanding the amount of HRA in addition to Lfee, for occupation of quarters after retirement. If not paid a sum of Rs. One lakh is withheld from the gratuity. UF and RTOWA have written many letters to DoT in this regard. We discussed this issue many times with GM (A) and ED. We will continue to pursue this issue.

16. WEB SITE AND WHATSAPP GROUPS: -

Our web site "rtowambi.in" has been refurbished by Shri.K.P. Ravindrakumar Asst. G. S with the expertise provided by Shri. Dilip Tiwari. **Facility to enroll as member by filling Application online has been recently tested by them.** Shri. P. Subramanian Org. Secretary maintains the site. The EC is thankful to them for their dedicated service.

There are nine 'RTOWA News Groups' in WhatsApp. The News about Associations' activities, any information about pension or any relevant matter regarding telecom reach the members

quickly through 'Whatsapp' groups. We get immediate feedback from the members from RTOWA News groups. All the members are requested to avail this facility.

17. AUDITING AND FILING OF RETURNS: -

Our Association is registered under Bombay Trust Act as a Public Trust. As per the requirements of this Act the accounts should be maintained in the prescribed format and should be statutorily audited by a Chartered Accountant. Administrative Returns with statutorily audited accounts should be filed with Charity Commissioner besides filing Income Tax returns. **The administrative returns as well as the Income tax returns have been filed up to the Financial Year 2019-2020.** The EC is thankful to Shri. P.D. Pradhan our Treasurer who has spent a lot of time in preparation and presenting of accounts to Auditor and in filing returns.

18. RTOWA will continue to pursue the following issues: -

- 1) Revision of Pension wef 01/01/2017 with the fitment benefit as per 7th CPC.
- 2) Benefit of 5% addl IDA on revision of pay and pension to those retired prior to 01/01/2018. Salary arrears of those retired from 01/01/2018 to 31/07/2018.
- 3) Balance 4.4% IDA on revision of pay and pension with monetary effect of 9.4% wef 01/01/2007.
- 4) To get all retirement benefits and PPO within the time frame prescribed as per rules.
- 5) Interest for the period of delay in final payment of GPF and Gratuity as per rules.
- 6) All the issues related to CGHS. such as More wellness centers, More paneled hospitals, More diagnostic centers, Specialist doctors for consultations, Upward revision of rates, Availability of medicines always, Quick settlement of reimbursement bills etc.
- 7) Issues related to CGHIS such as Enhancement of insurance cover, timely issue of CGHIS Cards, Quick reimbursement of hospital bills from TPA and removal of part contribution of premium by the pensioners.
- 8) Retention of BSNL quarters by MTNL retirees on License Fee terms of Government and refund of withheld gratuity to pensioners.
- 9) Time bound promotion to eligible VRS Pensioners wef 01/10/2004
- 10) Identity card to pensioners.

19. APPEAL

RTOWA needs to be strengthened continuously in memberships and in resources. We endeavor to enroll all the retired executives as Life Members. The resources of RTOWA consist of life membership fees, donations and interest income on FDs. The income from life membership subscription will dry up after retirement of all the absorbed executives in next few years. So, there must be enough interest income for functioning of RTOWA for a long time in future. It is utmost

important to build up a sizable corpus fund to generate adequate interest income. Therefore, on behalf of EC and on my personal behalf I appeal to all of you to spread the message of RTOWA to enroll the non-members and liberally donate to strengthen the corpus fund of RTOWA. Thanks to all the members who have already given donations liberally.

CONCLUSION: -

RTOWA steadfastly strives to safeguard the interests of MTNL Pensioners.

RTOWA is grateful to CBMPA and all the Unions and Associations of MTNL and BSNL whoever fights for pensioners' causes.

RTOWA Mumbai stands for Unity of all Unions and Associations of Employees and Pensioners to safeguard the interests of Pensioners and Employees.

LONG LIVE RTOWA MUMBAI

For and behalf of
Executive Committee of RTOWA Mumbai

Yours Sincerely,



11/10/2019

BADRI R. PATHAK
General Secretary

MTNL PENSIONER PORTAL

pensioner.mtnl.in

This is useful portal. MTNL Mumbai Pensioners can get the details of gross pension drawn, recoveries, and net amount of pension every month from this portal. Moreover important orders on Life Certificate, CGHS, CGHS etc are posted on this portal by CCA Office and MTNL.

TOLL FREE NUMBER FOR ENQUIRIES TO CCA OFFICE :- 1800 223 211

RTOWA IS THANKFUL TO THOSE OFFICERS AND STAFF OF MTNL AND CCA OFFICE FOR MAINTAINING THIS PORTAL AND FOR UPDATING INFORMATION REGULARLY ON THIS PORTAL

Please visit our web site **rtowambi.in** to get the NEWS as well as many information relating to Pension matters.

RETIRED TELECOM OFFICERS WELFARE ASSOCIATION TRUST, MULUND MS- 400 080
RECEIPT & PAYMENT ACCOUNT FOR THE YEAR FROM 01/04/2018 TO 31/03/2019 (11th YEAR) 2018-19

RECEIPTS	CASH RS.	PN BANK RS.	PAYMENTS	CASH RS.	PN BANK RS.
To OPENING BALANCES 01-04-2018)			By Establishment Expenses:		
Cash-in-hand	426.10	84,757.17	BANK CHARGES		706.82
Bal in Bank A/c 63641 (PNB BANK)			STATIONERY	2922.00	42.00
RECEIPT NO ,RENEWAL DATE,INTEREST			INCOME TAX RETURN FEE TO CA(AY(16-17 &17-18))		7,000.00
1)XX3984(3-2-18) IN 16154		1,28,959.00	AUDIT & CC&IT RETURN FEE TO CA(AY18-19)		6900.00
2)X31390		25,571.00	CONVEYANCE & POSTAGE	3814.90	309.00
3)X33176		33,337.00	EC MEETING & Misc Expenditure	1286.00	320.00
4)XX2666 (29-11-17)IN:9836		78,525.00	SUB TOTAL	8022.90	15277.82
5)XX3048		1,36,600.00	By Expenditure on object OF TRUST		
6)XX3057		1,36,598.00	Stationery	536.00	219.00
7)X17278		1,35,740.00	Printing		4,300.00
8)X17269		2,03,614.00	Postage	283.00	580.00
9)XX5300 (16-1-18) IN:8077		1,33,317.00	Conveyance	8,679.00	21,452.00
10)X24499		50000.00	UF AGGITATIONAL PROG exp .	2,160.00	71,000.00
11)X54311 (6-12-17) IN:3226		53226.00	HALL RENT AGM		35,400.00
12)X69881 NEW FD		150000.00	MOB BILL/NEW MOBILE TO AGS	3,000.00	7,600.00
13)X47538 NEW FD		200000.00	TEA/SNACKS/LUNCH (MEETINGS)	16,944.00	27,321.00
FD'S SUB TOTAL		14,65,487.00	BULK SMS FOR MEETINGS		25646.00
			WEB RENEWAL CHARGES		12009.75
			DELHI TOUR EXPENDITURE	1,983.00	40994.00
			MISC EXPENDITURE & WRITE OFF	2068.00	11592.00
			SUB TOTAL	35,653.00	2,58,113.75
			TDS RECOVERED ON FD INTEREST 18-19		10,720.00
			CASH DEPOSITED/CASH WITHDRAWN @	32700.00	12050.00
			CASH IN HAND/BANK BALANCE AS ON 31-3-19	1718.20	4,397.60
			FIXED DEPOSIT NEXT INTEREST		
			RECEIPT NO , RENEWAL DATE, ADDED RENW		
			1)XX3984 03-02-2020		1,28,959.00
			2)X31390 13-07-2020 3,558.00		29,129.00
			3)X33176 25-01-2020		33,337.00
			4)XX2666 29-11-2019		78,525.00
			5)XX3048 18-01-2021 17,917.00		1,54,517.00
			6)XX3057 18-01-2021 17,913.00		1,54,511.00
			7)X17278 18-03-2020		1,35,740.00
			8)X17269 18-03-2020		2,03,614.00
			9)XX5300 16-01-2020 8,096.00		1,41,413.00
			10)X24499 14-06-2021 13891.00		63891.00
			11)X54311 06-12-2019 3232.00		56458.00
			12)X69881 06-11-2019		150000.00
			13)X47538 22-02-2020		200000.00
			14)X53715 15-12-2020 NEW FD		100000.00
			FD ACCRUED INTEREST FOR FY 18-19		31,869.00
			FD'S SUB TOTAL		16,61,963.00
TOTAL	78,094.10	19,62,522.17	TOTAL	78,094.10	19,62,522.17

Note:- FD :- Fixed deposit with Punjab National Bank

Note:- PNB: Punjab National Bank SB ACCOUNT
 Ullas Nagar-4 Branch 1144000105063641

Note:- IN: INTEREST ADDED ON RENEWAL


PRESIDENT GENERAL SECRETARY TREASURER

CERTIFIED THAT I HAVE AUDITED THE RECEIPTS AND PAYMENT A/C FOR THE
 FY 2018-19 WITH BOOK OF ACCOUNT & ACCOUNTS REFLECTS THE FACTUAL
 FINANCIAL CONDITION OF ASSOCIATION.



M. No. - 32668

INTERNAL AUDITOR

17 SEP 2019

UDIN : 19032668AAAAAF9643

Name of Public Trust : RETIRED TELECOM OFFICERS WELFARE ASSOCIATION , Maharashtra -400080

SCHEDULE VIII
(Vide Rule 17(1))

INCOME & EXPENDITURE ACCOUNT FOR PERIOD YEAR ENDED 31st MARCH 2019

EXPENDITURE	Rs.	INCOME	Rs.
To EXPENDITURE IN RESPECT OF PROPERTY :	Nil	By RENT : (Accrued/Realised)	Nil
To ESTABLISHMENT EXPENSES:	20,101	By INTEREST : (Accrued/Realised) SB	2,552
To REMUNARATION TO TRUSTEES :	Nil	Interest on Bank A/cs. FD	1,07,196
To REMUNERATION (In case of math)	Nil	Interest on Income Tax Refund	2,449
To LEGAL EXPENSES :	Nil	By DIVIDEND :	Nil
To AUDIT FEES : PROVISION	3,400	By DONATIONS IN CASH Or KIND :	Nil
To CONTRIBUTION & FEES:	-	By GRANTS :	Nil
To AMOUNT WRITTEN OFF:	NIL	By INCOME FROM OTHER SOURCES :	-
To MISCELLANEOUS EXPENSES: TDS		DONATION less than 1000 from members	
To DEPRECIATION :	Nil	DONATION from members	1,43,110
To AMOUNTS TRANSFERRED TO RESERVE Or SPECIFIC FUNDS :		Life Time Membership Fees (One Time fees)	1,64,000
Corpus Fund : (Life M. Fees)	1,64,000	DONATION for Agitation Prog & LF	
Corpus Fund :(DONATIONS)	1,43,110	By TRANSFER FROM CORPUS FUND RESERVE :	2,54,556
Corpus Fund Agitation & LF	1,35,878	By Others	3,118
less expend for agitation & Court case	(73,160)	By Income Tax Refund	8,340
	62,718	By DEFICIT C/d. to Balance Sheet	0
To EXPENDITURE ON OBJECTS OF TRUST :	2,91,993		
To SURPLUS C/d. to Balance Sheet :	NIL		
TOTAL	6,85,321	TOTAL	6,85,321

AS PER OUR REPORT OF EVEN DATE.

For S. R. PATIL & CO.
REGISTERED ACCOUNTANTS

 (S. R. PATIL)
 PROPRIETOR

PLACE : MULUND MUMBAI-80

M. No. - 32668

DATE :

17 SEP 2019

UDIN : 19032668 AAAAF 9643

The above Income & Expenditure Account to the best of our belief
contain a true accounts of Income & Expenditure of the Trust.

 PRESIDENT


 GENERAL SECRETARY


 TREASURER

PLACE : MULUND MUMBAI-80

TRUSTEES

DATE :

17 SEP 2019

Name of Public Trust: **RETIRED TELECOM OFFICERS WELFARE ASSOCIATION, Maharashtra -400080**

SCHEDULE VIII
(Wide Rule 17(1))

BALANCE SHEET AS AT 31st MARCH, 2019

FUNDS & LIABILITIES	Rs.	Rs.	PROPERTY & ASSETS	Rs.	Rs.
TRUST FUNDS Or CORPUS :			IMMOVEBLE PROPERTIES (At Cost) :		Nil
Balance as per Last B/ sheet :	5,09,339		INVESTMENTS :		
Add: Trfd, from Income & Expd. A/c	3,07,110		Note : The Market Value of Above investment is Rs. Nil		Nil
Less: Trfd To OTHER EARAMARKED FUNDS :	(1,53,555)		FURNITURE & FIXTURES AND PLANT & MACHINARIES & EQUIPMENTS Etc. :		
Less: Trfd To Income & Expd. A/c	(2,54,556)		(As per Schedule - 1)		
ADD Trfd. From admission fee bal.sh	-		LOANS (Secured & Unsecured) :		Nil
Closing Balance	<u>4,08,338</u>	4,08,338	(Good / Doubtful)		
OTHER EARAMARKED FUNDS :			ADVANCES & DEPOSITS :		
MEDICAL CARE: Opening balance	4,31,664		TDS REFUNDABLE (EX 16-17 & 17-18)	14,431	
Add: Trfd, from CORPUS FUND	<u>76,778</u>	5,08,442	TDS Refund Rev. (")	<u>(14,431)</u>	
GROUP TOUR: Opening balance	4,31,666		FY18-19	<u>10,720</u>	10,720
Less : Trf to PENSION REVISION ACTIVITY	<u>(4,31,666)</u>		INCOME OUTSTANDING :		Nil
PENSION REVISION:(trf. From Group Tour)	4,31,666		CASH & BANK BALANCES :		
Add: Trfd. from CORPUS FUND	<u>76,777</u>	5,08,443	Cash With Trustees	-	1,718
AGITATION prog & LEGEL Case fund			Punjab National Bank A/c	-	4,398
Opening Balance	1,35,878		Total Fix deposit with PNB		16,61,963
Add: Trfd, from Income & Expd. A/c	<u>62,718</u>	1,98,596			
LOANS(Secured & Unsecured)		NIL	INCOME EXPENDITURE ACCOUNT :		
LIABILITIES :					
Advance Admission FEE: opening bal	0		TOTAL	<u>16,78,799</u>	<u>16,78,799</u>
Add/(less) for current year	-				
(By TFR. TO CORPUS FUND)					
Audit Fee: Opening Bal	3,200				
Less : Paid during the year	(3,200)				
Add : For Current Year	<u>3,400</u>	3,400			
CONTRIBUTION & FEE: Opening Bal	51,580				
Add/(less) for current year	-				
		51,580			
PROVISION open bal	1,774.00				
Less paid during the year	(1,774.00)				
Add : For the year	-				
INCOME & EXPENDITURE ACCOUNT :					
Open. Balance					
Add : Surplus for Year	-				
Less : Deficit for Year	<u>(0)</u>	(0)			

AS PER OUR REPORT OF EVEN DATE

Income outstanding (if accounts are kept on cash basis)

The above Balance sheet to the best of our belief contain a true account of the funds and liabilities and of the property and Assets of the Trust.

For **S. R. PATIL & CO.**
CHARTERED ACCOUNTANTS


(S.R. PATIL)
PROPRIETOR


PRESIDENT


GENERAL SECRETARY


TREASURER

M. No. - 32668

17 SEP 2019
VDIN: 19032668AAAAAF 9643

Audit Report of RETIRED TELECOM OFFICERS WELFARE ASSOCIATION TRUST, MUMBAI - 80
for the year ended 31st March, 2019

(Annexure to Report Under Section 33 (2) and
Rule 19 of the Bombay Public Trust Act, 1950)

We have audited the attached Balance Sheet of "RETIRED TELECOM OFFICERS WELFARE ASSOCIATION, TRUST", MUMBAI 400080 as at 31st March, 2019 and it's Income and Expenditure Account for the year ended on that date annexed thereto. These financial statements are the responsibility of the Trust Management. Our responsibility is to express an opinion on these financial statements based on our audit.

We have conducted our audit in accordance with the auditing standards generally accepted in India. These standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also include assessing the accounting principles used and the significant estimates made by management, as well as evaluating the overall financial statements presentation. We believe that our audit provides a reasonable basis for our opinion.

In addition to our report attached in the prescribed form under relevant sections and rules of the Bombay Public Trust Act, 1950

We report that :-

1. We have obtained all the information and explanations which, to the best of our knowledge and belief were necessary for purpose of our audit.

2. In our opinion, proper books of accounts as required by the Bombay Public Trust Act, 1950, and Rules made thereunder have been kept by the Trust, so far as it appears from the examination of those books.

3. The Balance Sheet and the Income & Expenditure Account dealt with by this report are in agreement with the books of accounts.



contd....2/-

S.R.PATIL & CO.
CHARTERED ACCOUNTANTS
Tel.: 2432147

Sharadkumar R.Patil
B.Com.(Hons.),F.C.A.
Mobile - 99 200 391 85

2nd FLOOR, JAIRAM SADAN, ABOVE HOTEL DURGA, PHADKE ROAD, DOMBIVLI (EAST) 421201

:2:

Audit Report of RETIRED TELECOM OFFICERS WELFARE ASSOCIATION TRUST, MUMBAI - 80
for the year ended 31st March, 2019

4. In our opinion the Balance Sheet and Income and Expenditure Account dealt with by this report, comply with the accounting standards to the extent applicable.

5. In our opinion and to the best of our information and according to the explanations given to us, the said accounts together with notes thereon, give the information required by the Bombay Public Trust Act, 1950, in the manner so required and give a true and fair view in the conformity with the accounting principles generally accepted in India.

a) In the case of Balance Sheet, of the state of affairs of the Trust as on 31st March,2019 , and

b) In the case of Income and Expenditure Account, of the "NIL" (Surplus/ Deficit) of the Trust for the year ended on that date.

Place : Dombivli

Date : 17 SEP 2019



for S. R. PATIL & CO.
Chartered Accountants,


(S.R.Patil)
Proprietor
M. No. 032668

UDIN 19032668 AAAA AF 9643

S.R.PATIL & CO.
CHARTERED ACCOUNTANTS
Tel.: 2432147

Sharadkumar R.Patil
B.Com.(Hons.),F.C.A.
Mobile - 992003985

2nd FLOOR, JAIRAM SADAN, ABOVE HOTEL DURGA, PHADKE ROAD, DOMBIVLI (EAST) 421201

RETIRED TELECOM OFFICERS WELFARE ASSOCIATION TRUST, MUMBAI - 80

Audit for the year ended 31.3.2019

Notes attached to Audit Report of even date

1) The accounts are prepared under historical cost convention. Accounts are maintained on Mercantile basis of accounting. There are no other outstanding income & expenses, other than those provided for, as submitted by the Trust, in the statement of Notes to Accounts, attached to the Financial Statements.

2) It is suggested for the regular & timely preparation and submission of annual audited financial statements to the honourable Charity Commissioner and for the payment of contribution to the charity commissioner office.

Place : Dombivli

Dated: 17 SEP 2019



for S.R.PATIL & CO.
Chartered Accountants

(S.R.Patil)
Proprietor

M. No. - 32668

UDIN: 19032668AAAAAF9643

DATED 11th Oct'2019

KEYNOTE ADDRESS

BY SHRI. BADRI R. PATHAK GENERAL SECRETARY
AT OPEN SESSION OF ELEVENTH AGB OF RTOWA MUMBAI

Respected Chief Guest, Guests of Honour, Convenor of Apex Body of United Forum, Office bearers of RTOWA Delhi and Office bearers of UF Mumbai, Office bearers of other Associations and Unions of MTNL Mumbai, our President and esteemed Members...

On behalf of Executive Committee and on my own behalf I welcome you all to this Open Session. We, the members of RTOWA, feel immensely honoured to have the distinguished guests with us in this Open Session. I feel privileged to present this keynote address.

RTOWA Mumbai was registered on 22/08/2008 with the main objective to safeguard the interests of combined service pensioners of MTNL Mumbai retired from executive cadres. As on 30/09/2019, RTOWA has 1253 life members and the membership is growing steadily every month.

Hon'ble guests, we hold the open session every year with the main purpose of generating goodwill and better understanding between Pensioners and the concerned Authorities. This keynote conveys RTOWA's views on some important issues.

REVISION OF PENSION ON 01/01/2017 AS PER 7TH CPC. :-

The pensionary benefits of combined service pensioners of MTNL and BSNL are governed by CCS (Pension) Rules in similar way as applicable to Central Government Pensioners. The pension is paid by Government (DOT) and debited to the same Civil Services estimates '2071', to which pension of Govt pensioners is also debited. MTNL and BSNL are paying pension contribution to the Government on the maximum pay of PSU pay scales. All the amendments to CCS Pension Rules on acceptance of Recommendations of 6th and 7th Pay Commissions are applicable to MTNL / BSNL Pensioners. Thus, the amendments on gratuity limits, commutation factors, calculation of average emoluments etc have been made applicable to BSNL and MTNL Pensioners. Therefore, it is fully justified that revision of pension of MTNL and BSNL pensioners should be as per 7th CPC fitment factor. MTNL and BSNL Pensioners demand that their pension revision should be linked to the pension revision of other Central Government pensioners to have a permanent solution. Now two years are almost over since pension revision has become due. This issue needs to be resolved by DoT at the earliest.

REVISION OF PAY / PENSION WITH 78.2% OF IDA ON 01/01/2007: -

- a) The DPE's orders prescribe 78.2% IDA in the fitment method for revision of Pay/Pension on 01/01/2007 in neutralisation of 100% of the price rise, MTNL had done the revision of pay and pension wef 01/01/2007 with 68.8% IDA in the fitment factor, i.e., less by 9.4%. After the struggles by Unions and Associations, MTNL through the orders of DoT, has now revised the fitment factor with 73.8% of IDA and that too with payment (monetary effect) only from 01/01/2018. **Thus, MTNL employees and pensioners are deprived of the difference of 4.4% IDA in the fitment factor as well as the arrears for the period**

from 01/01/2007 to 31/12/2017. United Forum is contemplating to take appropriate action on this issue.

- b) **The revised fitment factor with IDA of 73.8% (additional 5%) has not been extended to the Pensioners retired prior to 01/01/2018.** These orders should have been issued by the DoT in the usual course along with the orders for employees on roll on 01/01/2018. **This is pending at DoT for more than 15 months for no reason except the slow process. Associations including RTOWA Mumbai are continuously pursuing this issue.**
- c) The orders for implementation of 73.8% IDA in the fitment factor of revision of pay on 01/01/2007 for the retirees from 01/01/2018 to 31/07/2018 has been issued by MTNL only recently. **However, the arrears of pay from 01/01/2018 to 31/07/2018 and the difference in Leave encashment on retirement have not been paid to many pensioners. MTNL Mumbai is requested to make payment of these arrears at the earliest.**

DELAY IN PAYMENT OF PENSIONARY BENEFITS: -

As per rules all the retirement benefits should be paid on the date of retirement and the PPO also should be issued on the date of retirement itself. Interest is payable on GPF for every completed month of delay and on gratuity for the period of delay more than three months. **MTNL and CCA office are requested to take all efforts for payment of pensionary benefits as per the time frame prescribed in rules.**

DELAY IN REIMBURSEMENT OF OPD BILLS AND TELEPHONE BILLS: -

The delay in reimbursement of these bills is about ten months. The total amount involved is small. **MTNL Mumbai is requested to clear this back log.**

PAY ANOMALY CASES AND RECOVERY OF OVERPAYMENTS: -

Pension is approved by CCA office after thorough check of service details and pay drawn from time to time during the whole service. In order to carry out this verification properly, MTNL should inform the CCA office about the orders of MTNL Corporate Office on pay fixations and removal of anomalies. **CCA Office and Accounts wing of MTNL are requested to give due credence to the orders of MTNL Corporate office before cancelling any earlier fixation of pay.** Department of Personnel has issued detailed orders about giving up of recovery of overpayments of salary in genuine cases. **RTOWA requests both MTNL and CCA to consider these orders before recovery of any overpayments either from salary or from gratuity.**

CGHS: -

Out of about 18000 MTNL pensioners at Mumbai, only about 2500 pensioners have joined CGHS. The important reasons for low response are inadequate wellness centres and panelled hospitals. If the drawbacks are removed more and more pensioners will join CGHS.

Agreement with MTNL is yet to be signed and infrastructures are yet to be in place for proposed wellness centre at Thane. The process to open wellness centres at Kalyan and Borivali is not taking momentum. Initiatives are required to open wellness centres at Dombivili, Vashi, Panvel etc. Empanelment of multi-speciality hospitals in every locality is needed. The response from CGHS

authorities is positive. RTOWA requests MTNL and CGHS to co-ordinate more and to have liberal approach in renting the sites from MTNL for wellness centres.

Inordinate delay of about 6 to 8 months is observed in settlement of medical claims of beneficiaries due to shortage of manpower (PAOs). We do believe that the CGHS is trying its best to mitigate this difficulty. The RTOWA Mumbai would also take up the issue with higher ups in the CGHS/MOHFW to get adequate support to CGHS Mumbai.

CGHS: -

At present the floater coverage is 1.5 lakhs for two beneficiaries (Self and Spouse) and Rs. One lakh for single beneficiary. The coverage is inadequate in view of increasing cost of medical treatments. The coverage needs to be enhanced. The limit for reimbursement of OPD bills is at an average sum of Rs.6000/-per year after deducting a part of premium amount towards insurance cover. This entitlement is based on the pre revised pay for the month of Mar'2008. The same entitled amount continues for more than 10 years. In view of the above either the deduction towards premium be removed or the entitlement be enhanced. **This is our long pending request to MTNL.**

LIFE CERTIFICATE

Staggering of life certificate has started from April 2019. Now the life certificate can be given at any time during the year with the condition of no gap of more than 12 months between the consecutive life certificates. However, there are more than 13000 pensioners who are required to submit life certificates by 20/11/2019 for the current year. **We have no doubt that CCA will cause to make adequate arrangements with provision of shade etc at Currey Road office like the arrangements last year.**

LICENSE FEE FOR RETENTION OF BSNL QUARTERS AFTER RETIREMENT: -

- a) BSNL MH Circle levies License Fee as per rules plus **an amount equal to last drawn HRA** for retention of its quarters by the MTNL pensioners. Inclusion of this undrawn HRA amount in the License Fee is in contravention of Government Rules. BSNL refuses to issue NOC to pensioners if this undrawn HRA amount is not paid and a portion of Gratuity amount is withheld. This issue is pending for long time and needs to be settled early.
- b) BSNL MH Circle has raised demand notes against the MTNL Employees who occupy BSNL Qrs for some arbitrary "maintenance charges" besides license fee and the HRA amount. These demand notes are kept pending for time being on resistance. **We request MTNL to pursue these cases vigorously with BSNL. RTOWA requests BSNL MH Circle to redress these issues early.**

FIXED MEDICAL ALLOWANCE: -

RTOWA holds the view that the MTNL pensioners are entitled to FMA on fulfilment of the conditions as MTNL pensioners are Central Government pensioners. **We request CCA to consider it.**

WE ARE GRATEFUL: -

RTOWA Mumbai is thankful to CMD, Dir (Fin), GM(HR), GM(Fin)CO and other officers and staff at MTNL Corporate Office for their helpful attitude towards pensioners. The pensioners are grateful to CCA Mumbai, all officers and staff of CCA Mumbai, Officers and staff at FMS for

their empathy towards pensioners and for regular timely payment of pension every month. We are thankful to Addl. Director and other Medical Officers of CGHS HQ. Mumbai for their sincere efforts to enhance the services of CGHS. We are thankful to ED MTNL Mumbai, GM (F), GM (A), DGM (IR), DGM (FMS), DGM (Pen) and all officers and staff of MTNL Pension cell and all officers and staff dealing with Pensioners in Area offices of MTNL Mumbai for their sympathetic attitude towards pensioners. We record our thanks to all the officers who had spared their valuable time whenever we met them for discussions.

This Keynote is a brief of RTOWA's views on some important issues. We hope that these issues will receive due consideration of all concerned authorities.

My profound thanks to all the distinguished guests for their patient hearing and sparing their valuable time to grace this Open Session.

With Season's Greetings



BADRI R. PATHAK
General Secretary

CO-ORDINATION COMMITTEE
OF RTOWA DELHI AND RTOWA MUMBAI

<u>POST</u>	<u>NAME</u>	<u>MOBILE NO.</u>	<u>WING</u>
CHAIRMAN	K. JAWAHAR	9969596106	MUMBAI
VICE CHAIRMAN	M.K. BAGCHI	9868534060	DELHI
VICE CHAIRMAN	S.V. GAJAM	9969000404	MUMBAI
CONVENOR	S.S.NANDA	9968721515	DELHI
ASST.CONVENOR	BADRI R. PATHAK	9869207950	MUMBAI
ASST. CONVENOR	SHEELKUMAR	9013495545	DELHI
TREASURER	P.S. BHAYANA	9868256811	DELHI
ASST.TREASURER	P.D.PRADHAN	9869081953	MUMBAI
ORGANISING SECRETARY	H.S.UPADHYAY	9869435995	MUMBAI
ORGANISING SECRETARY	R. K. MUDGAL	9868501222	DELHI
ORGANISING SECRETARY	J.S. YADAV	9869041090	MUMBAI
ORGANISING SECRETARY	S.K.DABRAL	9013467101	DELHI
ORGANISING SECRETARY	K.P.RAVINDRAKUMAR	9869251414	MUMBAI
ORGANISING SECRETARY	S.K.BHATIA	9968293370	DELHI

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