

# महानगर टेलीफोन निगम लिमिटेड, मुंबई



**MAHANAGAR TELEPHONE NIGAM LIMITED, MUMBAI**

(A Government of India Enterprises)

कार्यकारी निदेशक का कार्यालय, 9वीं मंजिल, टेलीफोन हाउस, एमटीएनएल मार्ग, दादर (प.), मुंबई-400 028  
O/o Executive Director, Welfare Section, 9th Floor, Telephone House,  
MTNL Marg, Dadar (W), Mumbai - 400 028. Ph: 24377676; Fax: 24328386; 24311003

WL/110-23/Retd. Emp/CGHIS/Enrollment/2019-20/27

DT. 02/11/2019

To,

All SM (Admn), SM (FC), SM (BW),  
MTNL, Mumbai.

**Sub: Escalation Matrix in respect of Medsave Health Insurance TPA Ltd.  
for Contributory Group Health Insurance Scheme (CGHIS) for the policy  
commencing from 01.10.2019 to 30.09.2020**

With reference to above cited subject, the Escalation Matrix alogwith Mobile App PDF view in respect of Medsave Health Insurance TPA Ltd. under UIIC for Retiree is enclosed herewith for wide publicity please.

*Sravan*

**Sr. Manager (Welfare & Sports)**

**MTNL, Mumbai.**

वरिष्ठ अधिकारी (कल्याण/खेल)

Senior Manager (Wel./Sports)

महानगर टेलीफोन निगम लि., मुंबई.

Mahanagar Telephone Nigam Ltd., Mumbai

Copy to:

- (1) DGM (Pers), C.O.
- (2) All PGMs, MTNL, Mumbai: For infn. pl.
- (3) All Sr. GMs/ GMs, MTNL, Mumbai: For infn. pl.
- (4) SM to ED, MTNL, Mumbai: For infn. pl.
- (5) SM (Internet) PBD Telecom Bldg.
- (6) All DM (Cash/ Works): For infn. pl.
- (7) General Secretary, MTNKS, Mumbai.
- (8) Association and Union of Retired Executives & Non-Executives.

Vinod <mtnlmumbai@medsave.in>  
 To: "Welfare Section, MTNL, Mumbai" <welfaresection1@gmail.com>  
 Cc: shetty@medsave.in, "Bhasin: MedSave" <bhasin@medsave.in>, adish@medsave.in

27/c-1

Sir

Please find the detail as follows

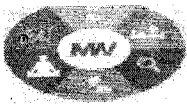
<b>Medsave Healthinsurance Tpa Ltd</b>					
<b>Help Desk Detail MTNL Mumbai office</b>					
Sr. no	Name Of Employee	Designation	Help Desk office	Contact no	Email - id
1	Vinod Dhembare	Deputy Manager	Telephone house ( Dadar Prabhadevi )	9322646395	mtnlmumbai@medsave.in
2	Lalita Bhujbal	Executive	Telephone house ( Dadar Prabhadevi )	24374277 / 24373667	lalita@medsave.in
3	Sanket Talekar	Executive	MTNL (West - iii) Kandivali		sanketalaker@gmail.com
4	Devendra Ghadigoankar	Executive	MTNL ( East - ii ) Thane		dev109ddd@gmail.com
<b>FOR ESCALATIOIN - MEDSAVE CORPORATE OFFICE - DELHI</b>					
5	RAKESH BHASIN	Sr. Manager	Delhi MedSave Office	8595249035	bhasin@medsave.in

<b>Help Line no. : 91-11-71221234 ( 30 lines )</b>
<b>Sr. Citizen Help line - 09319810070</b>
<b>Fax no. Delhi - 91-11-29521067, 71.</b>

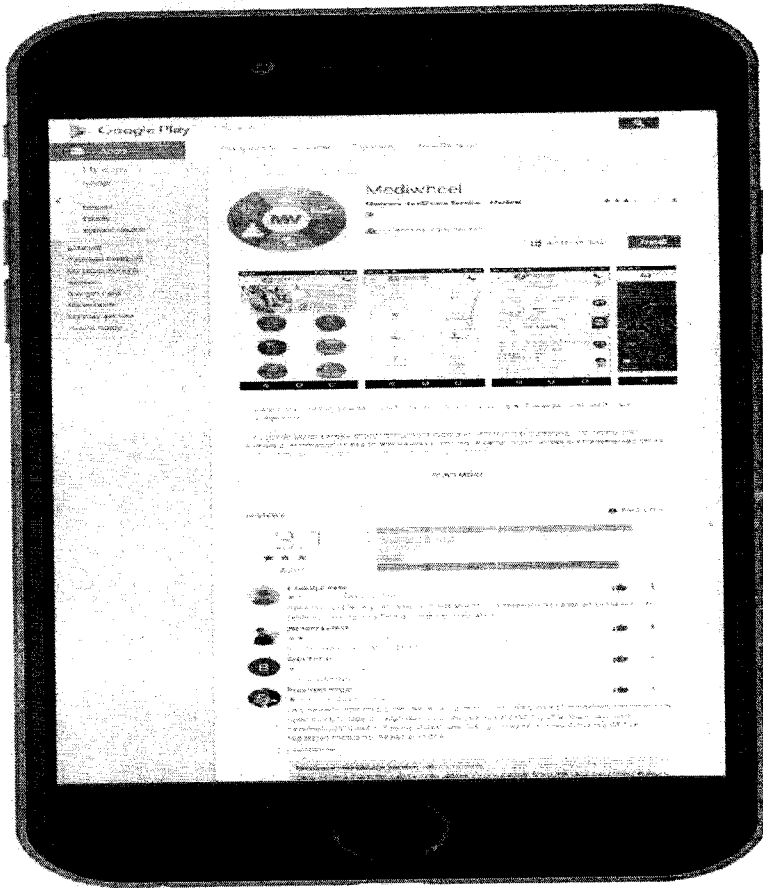
**NOTE : General intimation prior to admission is must as per the policy terms and condition**



# Mobile App : E-cards and



## Download Mediwheel App from Play Store

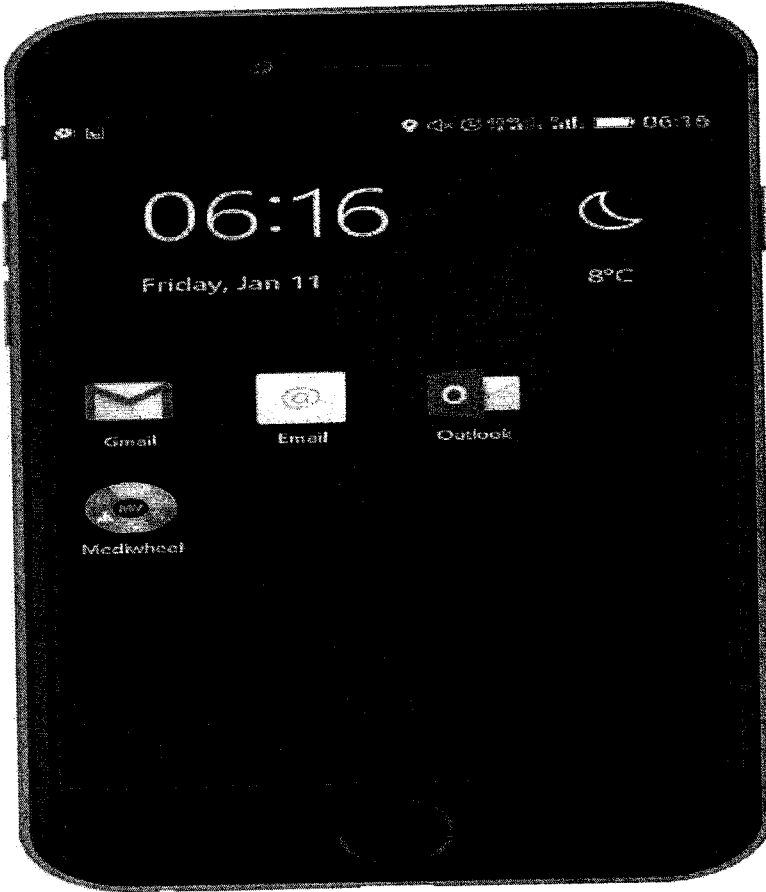


- ✓ Available on Google Play Store
- ✓ Claim Intimation through App
- ✓ One time Registration
- ✓ Download Facility of E-card
- ✓ Claim Status Tracker
- ✓ Support to Insured for sup  
Discharge Management System



Click on Mediwheel App Icon

Grant Access on





**Mediwheel**  
...Your wellness partner

5

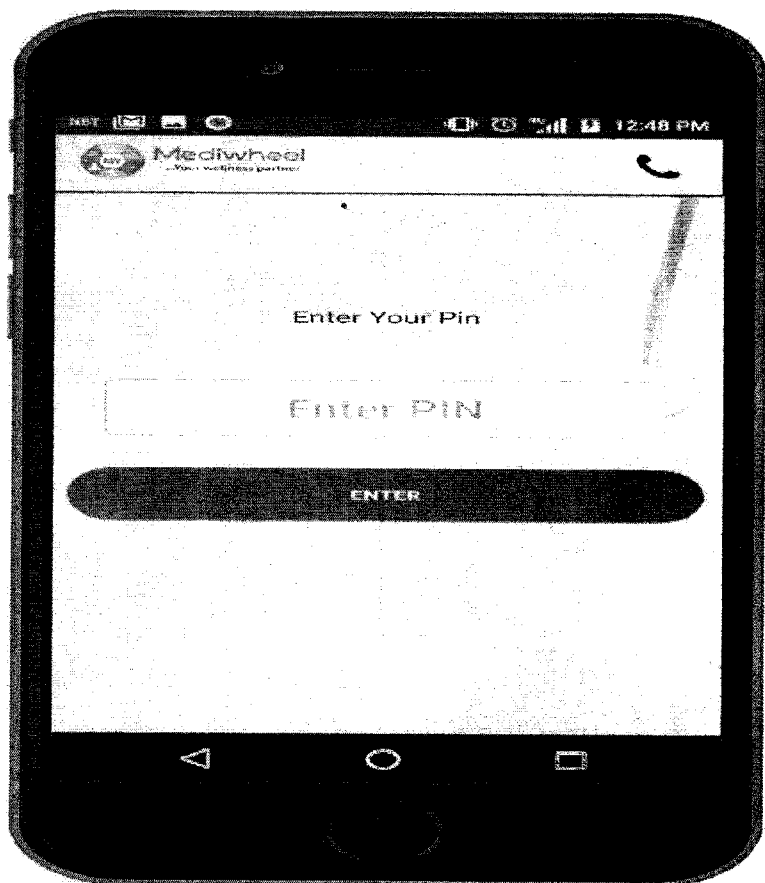


Click on ima



Provide complete details and Policy number / Unique Code

Enter OTP (messed in your mail) and Proceed

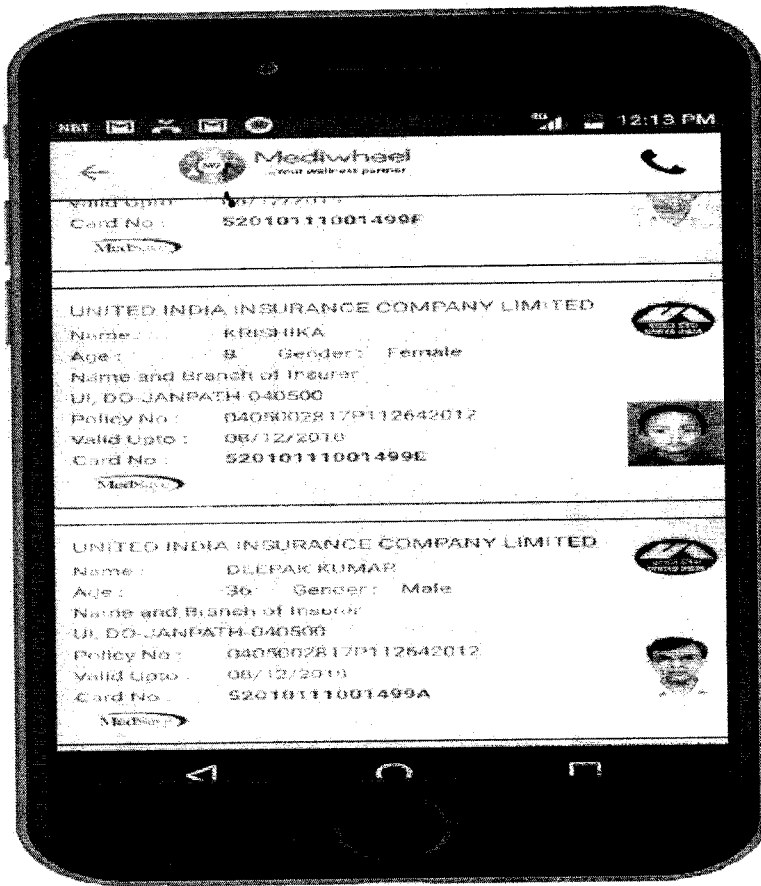


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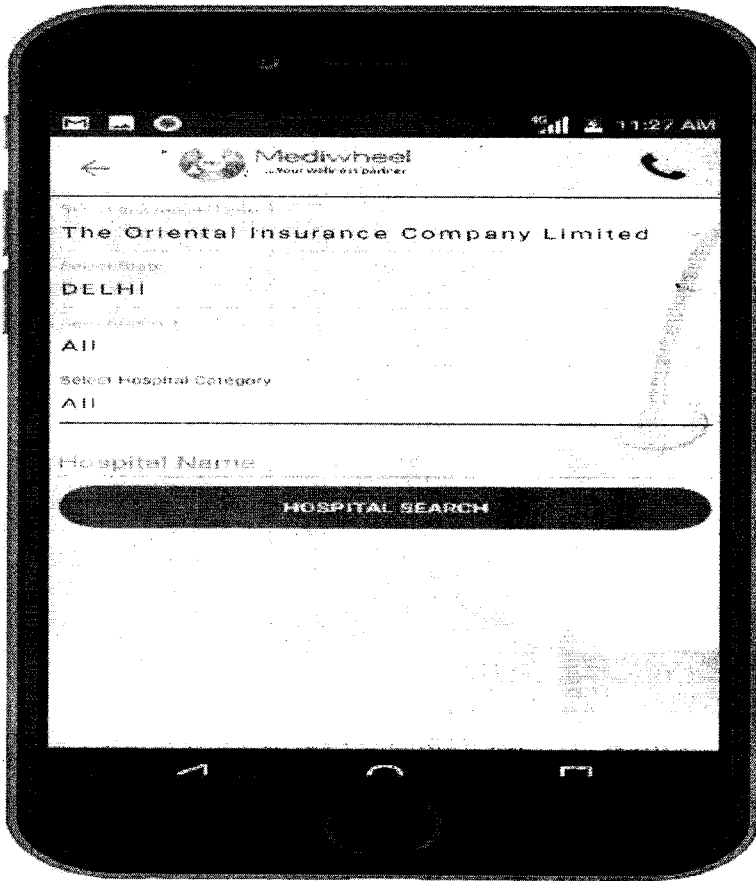




App



Facility to Download

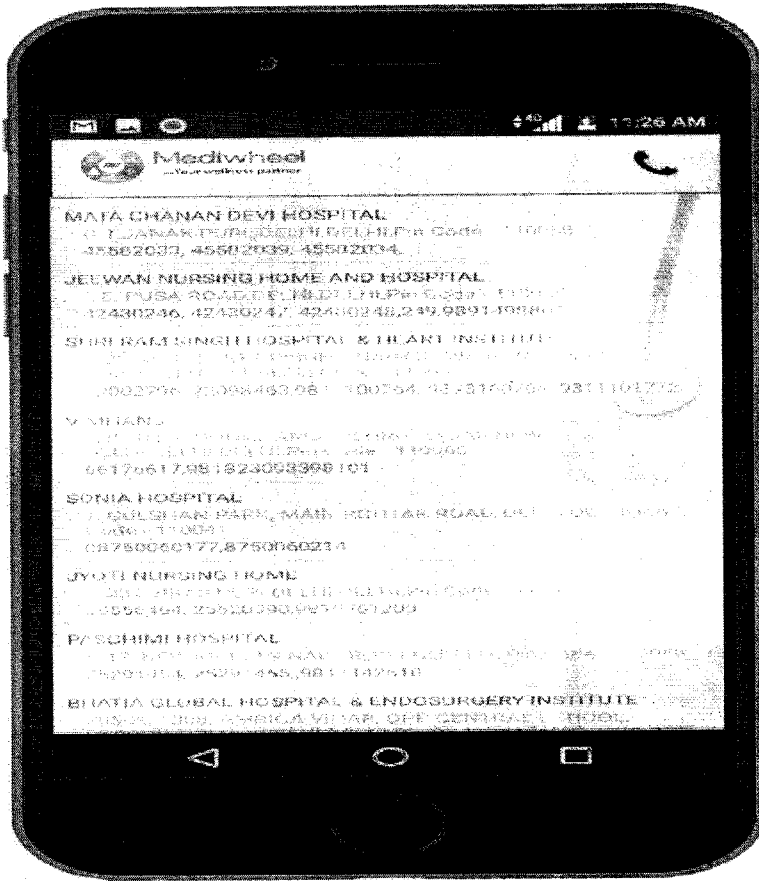


### Hospital Search F

- Location
- Hospital Name
- Insurance Co

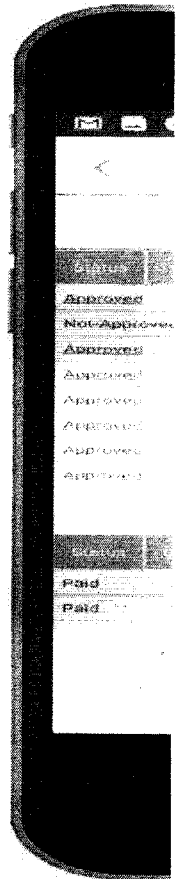
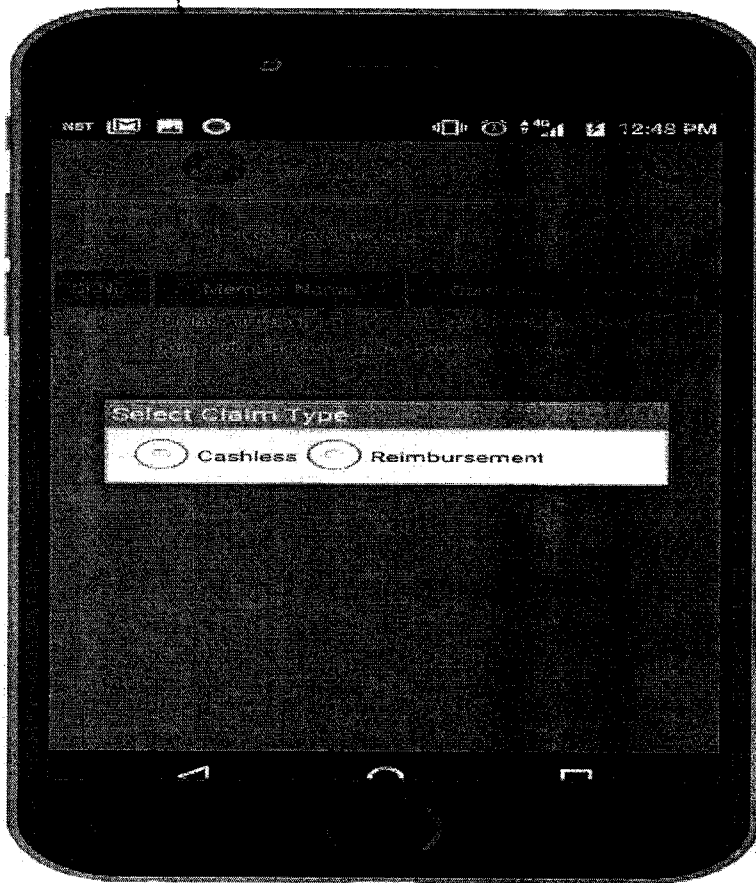


## GPS enables Hospital Locat



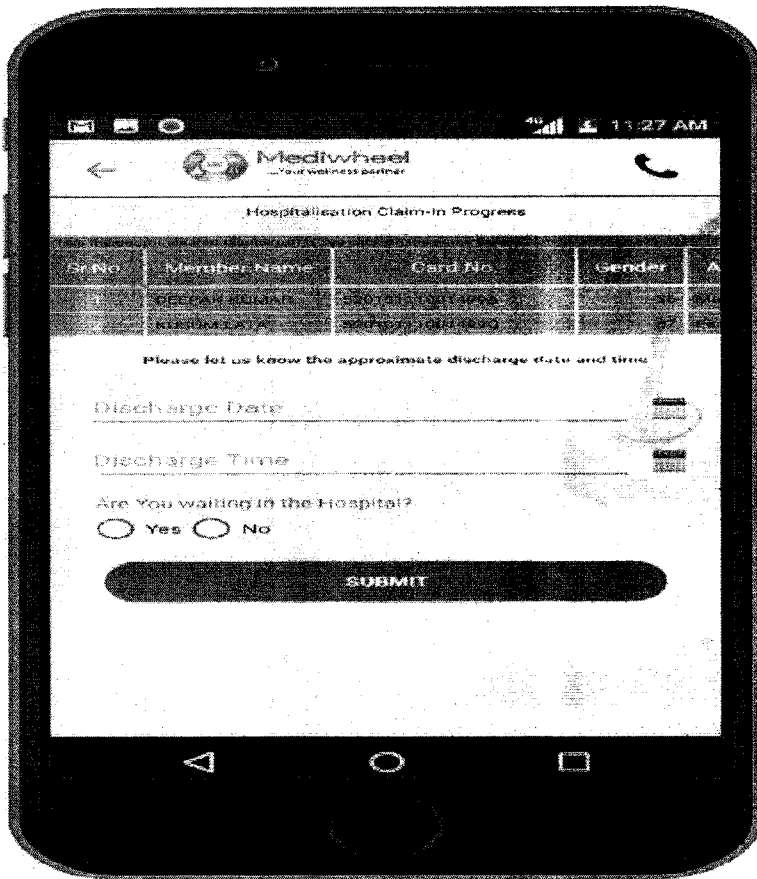


## Claim Details Tr



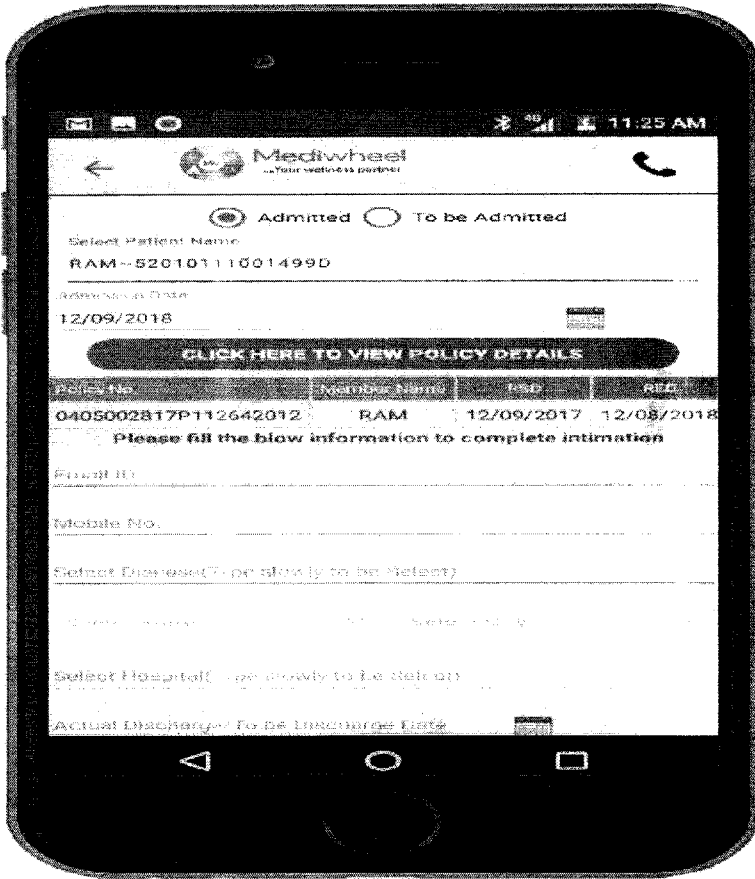


## Discharge Management



Enter :

- Discharge D
- Discharge T
- Whether in
- Click " Subn



Claim Intimation Dashboard: in