



Request for accepting CGHS Contribution through Online payment and Online consultation in view of Covid-19 of outbreak reg

1 message

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To: ad.mum@cghs.nic.in
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Respected Madam,

Due to turn of events at the out break of Covid-19 normal life of citizens were thrown out of gear and situation is not expected to return to normal in the immediate future. In order to cop up with the situation following measures are suggested.

1] Acceptance of CGHS contribution online. Members intending to avail CGHS facility are finding it difficult to make payments through banks and requesting acceptance of online payment facility. Wellness Center in other states are accepting online payment since last 1 year through bharatkosh.gov.in The same shall be introduced in Mumbai too so that the problem faced by retirees in getting new admission can be sorted out. Further Acceptance of forms through courier or postal services can also be thought off till lockdown situation is eased.

2] Consultation through video conference: Since severe restrictions on movement of people are imposed due to lockdown situation beneficiaries who are to consume life saving drugs for Cardiac, Sugar related issues are finding it difficult to approach wellness centers for collecting their regular medicines. It is requested that suitable arrangements shall be made to consult doctors over Audio / Video conference from mobile phones or through whatsapp to brief the doctor about illness and treatment procedures undergone, place intent for medicine etc so that beneficiaries can collect their regular medicine in single visit. Further it is requested that possibility of issue of medicines directly to the beneficiary address by courier shall also be explored. Or beneficiaries may be allowed to collect medicine from any wellness center convenient to him.

Though purchase of medicines without referral during lockdown period were approved by directorate with the view to avoid rush in the Wellness Centre, beneficiaries staying in the nearby places can collect directly from the wellness center. This will also reduce administrative work involved in processing MRC submitted by the beneficiaries.

Above two suggestions may be implemented at the earliest please.

Thanking you in anticipation.

Ravindra Kumar,
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