

**MTNL PENSIONERS WELFARE ASSOCIATION-MUMBAI**  
**Corr Add:-1<sup>st</sup> Flr Sai Ganesh Niwas, Shivaji Nagar S. R. Marg, Vile Parle (E)Mumbai 400 057.**

**AND**

**RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION, MUMBAI**

(Reg.No. GBBSD/MAHA.STATE. MUMBAI-1687/2008: )

**Corr.Add: A-402, Gayatri Avenue, 90' Rd, Thakur Complex, Kandivali East, MUMBAI-400101**

**E-mail id :-rtowamumbai@gmail.com: Web Site:-rtowambi.in**

Corr/MPWA&RTOWA/2020

Dated 12<sup>TH</sup> OCT'2020

To

**Shri. V.Sri Sankar**

Executive Director  
MTNL Mumbai

Respected Sir,

**SUB:- CGHS MEDICAL FACILITY TO PENSIONERS**

**REF:- MTNL M Lr, No. WL/110-23/Retd.Empl/CGHS/Enrollment/2010/21/5 dtd 11/09/2020**

Application for renewal and new enrollment to CGHS has been called for vide reference cited above and the date has been extended up to 15/10/2020. In this regard we have summed up the suggestions of the pensioners as under for consideration.

- 1. Extension of date :-** There are more than 25000 pensioners retired from MTNL Mumbai eligible for medical facilities. Excluding the CGHS beneficiaries there are about 20000 pensioners who are entitled to CGHS. As on date about 50% of the pensioners only have either renewed or newly enrolled to CGHS. It implies that there is some loop hole in the procedures that has caused less enrollment. So it is requested to consider the following suggestions:- a) to inform all the individual pensioners through SMS again; b) **to extend the last date up to 31/10/2020.**
- 2. Facility to switch over to CGHS :-**Every year facility used to be given to switch over to CGHS with MTNL subsidy on the amount of contribution. This year this facility has not been given. Moreover due to lock down many pensioners who had retired from Jan'2020 onwards could not apply for CGHS. If more and more pensioners switch over to CGHS it will result in savings of recurring expenses to MTNL by savings in premium amount of CGHS and reimbursement expenses on OPD bills. **So it is requested to extend this facility of switching over to CGHS with the benefit of MTNL subsidy on contribution for a short period of atleast one month.**
- 3. Reimbursement of OPD Bills :-** There are many pensioners who don't want to avail either CGHS or CGHIS. Simply they want reimbursement of OPD bills only. The letter dated 11/09/2020 referred to above says that such facility is not admissible. This compels the pensioners to enroll for CGHIS and thereby increasing the burden of MTNL to pay more insurance premium. **Therefore it is requested that the pensioners who are neither the beneficiaries of CGHS nor CGHIS may be allowed to avail reimbursement of OPD medical bills.**
- 4. Simplifying the procedures for renewal and new enrollment :-** .Every year the applications are called for though the Group Insurance Policy is taken for two years by MTNL. If the pensioner could not renew for any reason he is deprived off the benefit. **So it is requested that the application that has been called for now may be considered for atleast two years. New**

enrollment only may be called for in the month of October '2021. The particulars of pensioners/spouse expired can be obtained from CCA office every six months and deletion from the list of beneficiaries can be done. **The profile of the beneficiaries may be uploaded on pensioner.mtnl.in with simple procedure for corrections by Pensioner online.**

Sir, most of the Pensioners of MTNL Delhi are availing CGHS as the CGHS facilities are very good at Delhi. But most of the Pensioners of MTNL Mumbai are availing CGHS. **Therefore it is the responsibility of MTNL Mumbai to take up the problems faced by pensioners at Mumbai with Corporate office and to pursue them.**

With high regards,

Yours Faithfully

  
S.M. SAWANT  
General Secretary MPWA  
9869072424

  
J.S. YADAV  
JT. General Secretary RTOWA  
9869041090

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1. Smt. Meena Chauhan PGM (HR) MTNL Corporate Office. It is requested to consider the suggestions.
2. Shri. Rajesh Rai G.M. (Admn) MTNL Mumbai.
3. Smt. Sama Kaushik DGM (HR) MTNL Corporate office.
4. Sri. Bedade DGM (IR) MTNL Mumbai