



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101

E-mail ID:rtowamumbai@gmail.com website:- rtowambi.in

K.Jawahar
President
9969596106

B.R.Pathak
General Secretary
9301489729

J.S.Yadav
Jt Gen Secretary
9869041090

P.D.Pradhan
Treasurer
9969805533

Discussions with Shri. Sri Sankar ED, Sh.N.Dhaktode GM (Fin) and other officers on 06/11/2020

ADMIN ISSUES:

- | | |
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| 1. To give a chance to Pensioners retired prior to Dec'19 to join CGHS with MTNL Subsidy. | ED agreed to our view. Assured to take up this issue with Corporate Office. |
| 2. Entitlement to OPD bills reimbursement to Pensioners, neither joined CGHS nor CGHS | This issue will be taken up with Corporate office. |
| 3. To Extend the date up to 31/03/2021 for submission of CGHS OPD Bills. | Orders will be issued soon. |
| 4. To issue Identity Cards to pensioners. | The tender is in final stage. Identity Card will be issued to all Pensioners. |
| 5. To open Jeevan Pramaan counters at Tele. House, Borivali and Belapur/Vashi | Due to shortage of staff, it is not possible to open the counters at the above places. |
| 6. Settlement of floater cases of CGHS IPD bills | DGM (IR) will consolidate the claims and will take up the issue with CO |

GENERAL GRIEVANCES :-

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| 1. Payment of interest for delay in GPF payment. | <u>FUNDS Request for Interest payable to the pensioners retired up to Dec'19 has been placed on CO. The interest to retirees from Jan'20 onwards will be calculated.</u> |
| 2. LIC payment to all the pensioners (including VRS) retired from Jan'20 | Claims have already been forwarded to LIC. GM (Fin) will discuss with LIC for early settlement. |
| 3. Acceptance of Form 1 for commutation from VRS pensioners one month prior to superannuation date. | This issue will be discussed with CCA |
| 4. Uploading of details of payment of GPF and LE to VRS pensioners on portal | Agreed |
| 5. Salary and LE arrears to those retired during Jan'18 to July'18, due to 5% IDA. | Funds requests have been received from Zones. Consolidated funds request will be placed soon on CO. |



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6. Updating DoT period leave in the system.
7. Fixation of pay and drawal of arrears on retrospective financial upgradation after retirement.

These two issues need Service Books which are at CCA office for pension purposes. Arrangements will be made in consultation with CCA office to access the service books.

8. Payment of balance of ex-gratia, GPF, CPF, MTNL Gratuity and LE to VRS pensioners and to superannuation pensioners from Feb'20 onwards.

Payment will be made on receipt of funds

INDIVIDUAL GRIEVANCES

9. The compiled List A :- Non payment of CPF, LE, MTNL gratuity, etc to superannuation pensioners retired prior Feb'20
10. Reimbursement of OPD bills
11. Payment of 50% of CGHS subsidy
12. Refund of undue recoveries from LE/ex-gratis from VRS pensioners
13. Refund of security deposits to the pensioners who have vacated the qrs.
14. To establish a permanent grievance redressal mechanism

ED told GM (Fin) to fix up a target date and settle all these individual cases by that date. Instructions will be issued to Areas.

This wrong recovery cases will be sorted out. Instructions in this regard will be issued soon.

Areas will be instructed to process the refunds and to ask for funds.

It is not possible to establish such a system due to acute shortage of staff. After discussions, it was decided that pensioners can send their grievances to email id dgmpenmbi@gmail.com. DGM (Pen) will arrange for forwarding the grievances to the Areas and ensure that they are redressed.

We thank ED, GM (Fin) and all the officers for the fruitful discussions.

RTOWA MUMBAI



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