



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101

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RTOWA MUM/CORR/2020.

Dated 30th Oct' 2020

To

Shri. Rajesh Rai
General Manager (Admn), MTNL Mumbai

Respected Sir,

Sub:- PENDING ISSUES OF PENSIONERS

Our Association is thankful to you for quickly addressing the pensioners' grievances. It is requested to look into the following grievances which are still pending.

1. Giving an option to Pensioners retired prior to Dec'19 to join CGHS with MTNL Subsidy up to 31/12/2020. Now pensioners retired from Dec'19 up to Aug'20 are given this facility.
2. CGHS floater cases pending since 2014, to be settled in consultation with CO.
3. Entitlement to OPD reimbursement to the Pensioners who neither joined CGHS nor CGHS.
4. Extension of OPD bills submission date up to 31/03/21, in view of lock down.
5. Identity Cards to pensioners, which will be helpful for pensioners to move around.

The above issues are already in pursuit by this Association.

6. New Issue :- Our Association is thankful to you for opening Jeevan Pramaan counters at a few QCSCs. However these locations do not cover the whole of Greater Mumbai and NaviMumbai evenly. Major chunk of the pensioners say about 22000 pensioners are due to submit Life Certificate during the months of Nov'20 to Jan'21. Therefore Jeevan Pramaan counter is needed at a few more QCSCs viz., Telephone House, Borivili, Belapur / Vashi for convenient access of the pensioners. It is requested to arrange for the same.

With high regards,

Yours Sincerely,

(J.S. YADAV)
Joint General Secretary

Copy to

1. Shri. V.Srisankar ED MTNL Mumbai
2. Shri. Narendra Dhaktode GM (Fin). 1. Sir thank you for arranging Jeevan Pramaan Counters. It is requested to cause to open the counters at some more QCSCs as mentioned above. 2. As assured by you the date for submission of OPD bills needs to be extended up to 31/03/2021.
3. DGM (IR) MTNL Mumbai