



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101

E-mail ID:rtowamumbai@gmail.com website:- rtowambi.in

K.Jawahar
President
9969596106

B.R.Pathak
General Secretary
9301489729

J.S.Yadav
Jt Gen Secretary
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P.D.Pradhan
Treasurer
9969805533

RTOWA MUM/CORR/2020

Dated 24TH Aug'2020

To.
Shri. Narendra Dhaktode
General Manager (Finance), MT NL Mumbai

REMINDER-1

Respected Sir

SUB:- Request to settle all the pending issues

REF:- This Association's letter dated 06th July'2020 and dated 04th Aug'2020

Would you please recall my discussions with your kindnesses on some of the following issues on 21/08/2000 ? It is requested to cause to take immediate steps on the following issues considering the suggestions of this Association.

- 1. Long pending bills of the pensioners since Dec'2018** :- Some funds were received from CO a few weeks ago but payment has not been made by many Areas regarding the following claims viz., a) 50% reimbursement of CGHS Contribution; b) Salary and LE arrears on account of 5% addl IDA to the pensioners retired from 01/01/2018 to 31/07/2018; c) reimbursement of OPD bills d) reimbursement of telephone bills e) other supplementary claims of the pensioners.
Suggestions :-It is requested to a) direct the Areas to push the bills already uploaded in WFMS for payment; b) to prescribe a strict procedure to check all the bills every month and upload them in WFMS by 25th of every month; c) to accept OPD Bills directly at Accounts section instead of routing them thro Admn section i.e., to dispense with the countersignature of Admn section; d) to centralise the reimbursement of claims of 50% of CGHS Contribution.
- 2. Extension of time limit for submission of OPD Bills of non CGHS pensioners** :- At present the time limit is three months from the date of completion of treatment. In the present lock down environment pensioners being senior citizens are strongly advised by Govt not to move out. Many claims where the three months period was over from 31/03/2020 onwards could not be submitted by the pensioners. **Therefore it is requested that the three months time limit ending from 31/03/2020 onwards may kindly be extended up to 31/03/2021.**
- 3. Payment of leave encashment and GPF to superannuation pensioners and balance amount to VRS pensioners**:- It seems there are left over cases of many pensioners retired on superannuation or on own VR since Sep'2019. It is requested to cause to make payment to all such pensioners retired up to 31/01/2020 on priority. It is requested to cause to make payment of balance amount to VRS pensioners and to the superannuation pensioners retired after 31/01/2020 early.



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4. **Updating DoT period leave in the system** :- Despite many requests still some Areas have not updated this information in the system for VRS pensioners and superannuation pensioners resulting in TDS. It is requested to cause to complete this work early.
5. **Refund of TDS not deductible but deducted** :- It is requested to refund the TDS from ex-gratia of less than Rs. Five lakhs, and TDS from Leave encashment which is fully or partially tax exempt due to credit of DoT period leave. The I-Tax rules allow such refunds by DDO and to claim credit by the DDOs in their next quarterly returns. Therefore it is requested to refund the TDS which are non deductible by the end of this current quarter.
6. **CPF, Gratuity and EPF Pension of Pro-Rata pensioners** :- A few pensioners retired even an year ago have not received CPF and MTNL gratuity. EPF pension has not started for many pensioners. DA on pro rata pension has not started for some pensioners. It is requested to complete the process required on the the part of MTNL Mumbai early to settle these claims.
7. **Payment of LIC Savings fund:-** Pensioners retired since Jan'2020 (VRS and superannuation) have not received this money. A close co-ordination with LIC is requested to ensure early payment.
8. **Uploading details of payments of GPF and Leave Encashment** :- GPF and Leave encashment are paid to VRS pensioners in piecemeal. Recoveries are also effected from the payments of leave encashment. Pensioners are confused about what is the due amount, how much received and what are the recoveries etc., Therefore it is requested to upload the details of amount due, recoveries, payments made, balance due etc., on the pensioners portal.
9. **Form 16 of pensioners retired from April'2019 to Mar'2020** :- In the present environment it is not possible for the pensioners to visit MTNL offices and to collect Form -16 for Salary and Leave encashment. So it is requested to cause to upload the Form 16 on the pensioners portal early

Sir it is requested to consider the above suggestions favourably and early.

With high regards,

Yours Sincerely,

(J.S. YADAV)
Joint General Secretary
RTOWA Mumbai

Copy to

1. Sh. V.SriSankar ED MTNL Mumbai
2. Sh. H.S. Jakhar GM (Admn). Sir it is requested to change the procedure for submission of OPD bills and claims for reimbursement of 50% CGHS contribution. It is suggested to dispense with the procedure of routing the claims thro Admn section.