### MTNL PENSIONERS WELFARE ASSOCIATION-MUMBAI

Corr Add:-1<sup>st</sup> Flr Sai Ganesh Niwas, Shivaji Nagar S. R. Marg, Vile Parle (E)Mumbai 400 057.
AND

# RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION, MUMBAI

(Reg.No. GBBSD/MAHA.STATE. MUMBAI-1687/2008: )

Corr.Add: A-402, Gayatri Avenue, 90' Rd, Thakur Complex, Kandivali East, MUMBAI-400101

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Corr/MPWA&RTOWA/2020

Dated 15 TH Oct' 2020

To.

### FIFTH REMINDER

#### Shri. Narendra Dhaktode

General Manager (Finance), MT NL Mumbai

Respected Sir

SUB:- Request to settle all the dues of the pensioners and other pending items.

REF:- RTOWA'S letters dated 06<sup>th</sup> July'2020, and reminders dated 4<sup>th</sup> Aug'2020, 24<sup>th</sup> Aug'2020, and 24<sup>TH</sup> Sep'2020 and letters of MPWA.

Would you kindly recall the discussions over phone with your kindselves on the following issues by the office bearers of RTOWA on 21/08/2000 and on 22/09/2020 and the office bearers of MPWA? It is again requested to cause to settle these issues at the earliest. Some Areas are still lagging in settlement of the dues of the pensioners.

### 1. Long pending bills of the pensioners since Dec'2018:-

- a) GPF, Leave encashment, MTNL gratuity, CPF etc., of pensioners on Superannuation, VR, VRS and pro-rata/direct recruited. There are many left over cases of superannuation and VR pensioners since last one year in most of the areas.
- b) 50% reimbursement of CGHS Contribution. It is pending in many areas for more than an year.
- c) Salary and LE arrears on account of 5% addl IDA to the pensioners retired from 01/01/2018 to 31/07/2018;
- d) Reimbursement of OPD bills
- e) Reimbursement of telephone bills
- f) Other supplementary claims of the pensioners such as arrears of salary and leave encashment after pay fixation on financial upgradation after retirement etc.,
- g) Interest for delay in payment of GPF to the pensioners retired since 2018.

It is requested that all the above types of cases may be caused to be settled on war footing and funds requirement may be placed.

- 2. It is requested to cause to forward the pension files of superannuation pensioners to CCA office atleast three months prior to retirement.
- 3. **Extension of time limit for submission of OPD Bills**:- Many claims where the three months time limit was over from 31/03/2020 onwards could not be submitted by the pensioners due to lock down. Therefore it is requested that the three months time limit ending from 31/03/2020 onwards may kindly be extended up to 31/03/2021.

- 4. **Updating DoT period leave in the system**:- Despite many requests still some Areas have not updated this information in the system for VRS pensioners and superannuation pensioners resulting in TDS. It is requested to cause to complete this work early.
- 5. Refund of undue recoveries from leave encashment and ex-gratia of VRS pensioners:-

Some VRS pensioners have brought to the notice of this Association that recoveries of huge amount have been done from their leave encashment / ex-gratia and the details of the recoveries have not been intimated to them. Moreover in a few cases such recoveries are not actually recoverable but have been made on some assumption. It is requested that the details of recoveries may be intimated to them. And also requested that refunds may be made immediately if the recovery has been done on some wrong pretext.

- 6. **Payment of LIC Savings fund:** Pensioners retired since Jan'2020 (VRS and superannuation) have not received this money. A close co-ordination with LIC is requested to ensure early payment.
- 7. Uploading details of payments of GPF and Leave Encashment:- GPF and Leave encashment are paid to VRS pensioners in piecemeal. Recoveries are also effected from the payments of leave encashment. Pensioners are confused about what is the due amount, how much received and what are the recoveries etc., Therefore it is requested to upload the details of amount due, recoveries, payments made, balance due etc., on the pensioners portal.
- 8. Payment of Commutation of those VRS pensioners who have attained superannuation date.
- 9. Refund of TDS deducted but not deductible: It is requested to refund the TDS from ex-gratia of less than Rs. Five lakhs, and TDS from Leave encashment which is fully or partially tax exempt due to credit of DoT period leave. The I-Tax rules allow such refunds by DDO and to claim credit by the DDOs in their next quarterly returns. Therefore it is requested to refund the TDS which are non deductible by the end of this current quarter. It is requested to consult I Tax office or Tax consultant on this issue.

Sir we understand the problems of heavy shortage of staff and other pressing workload in Areas and the tremendous pressure exerted on the Area Accounts Section. However it is requested to recognise the fact that pensioners have waited for unduly a long time to get their dues settled. As the pensioners are in agitative mood, we once again request your kindselves to cause to settle all the above issues on priority.

With high regards,

Yours Faithfully

General Secretary MPWA

J.S. YADAV JT. General Secretary RTOWA 9869041090

# Copy to

- 1. Sh. V.Sri Sankar ED MTNL Mumbai with a request to for intervention.
- 2. Shri Rajesh Rai GM (Admn). It is requested to extend the due date for submission of OPD bills up to 31/03/2021.
- 3. DGMs(Fin) of all Areas / DGM (Pen) / DGM (FP) /DGM (Budget) / Consultant All are requested to cause to settle the claims of pensioners giving priority.