



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101

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Jt Gen Secretary
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Treasurer
9969805533

RTOWA MUM/CORR/2021/5

Dated 29th Jan'2021

To.

Shri. Narendra Dhaktode
General Manager (Finance),
MT NL Mumbai.

Respected Sir,

SUB:- Grievances of the pensioners at National Pension Adalat on 11/01/2021 to be settled by Accounts Sections of MTNL

Ref:- Adalat Report of AO PDA dated 11/01/2021

Pensioners represented their grievances at recently held National Pension Adalat on 11/01/21. Thanks to CCA and officers/Staff of CCA to settle 45 out of 70 grievances at the Adalat. The remaining 25 grievances are unsettled as action is required on the part of MTNL Accounts Sections.

Most of the pending cases relate to non revision of pension due to retrospective upgradation after retirement. Some grievances are non payment of Leave Encashment, MTNL pension etc.

It is requested to fix a target for Zonal Accounts Sections for settlement of all these pending grievances. CCA office is requested to spare the service books on priority wherever required for settlement of these grievances.

With high regards,

Yours Sincerely,

(J.S. YADAV)
Joint General Secretary

Copy to

1. ED MTNL Mumbai for information
2. Smt. V.G. Mishra CCA Mumbai.
3. DGM (Fin) of all the zones with a request to settle these grievances on priority.