



## RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101

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**K.Jawahar**  
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9969596106

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Jt Gen Secretary  
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**P.D.Pradhan**  
Treasurer  
9969805533

RTOWA MUM/CORR/2021/8

Dated 04<sup>th</sup> Feb'2021

To.

Shri. Narendra Dhaktode  
General Manager (Finance),  
MT NL Mumbai.

Respected Sir,

SUB:- Request for a formal meeting for discussions on grievances of the pensioners.

Our members have informed this Association that the following grievances are unsettled for a long time. Office bearers of this Association desire to discuss these issues with your kindnesses. So it is requested to fix up a meeting within a few days.

Issues for discussions :-

1. Abnormal delay in GSLI payments
2. Non updation of DoT period leave in the system and on pensioner portal.
3. Non payment of Leave encashment to many superannuation pensioners.
4. Settlement of grievances referred to Adalat conducted by CCA but to be settled by MTNL.
5. Uploading the GPF ledger of the retirees on Pensioner's portal.
6. Salary and LE arrears to those retired during 01/01/2018 to 31/07/2018.
7. Payment of interest on delay on payment of GPF to the pensioners retired since 2018.
8. Reimbursement of telephone bills, Payment of OPD bills and 50% CGHS subscription etc.
9. Restoration of stepping up of pay of a few pensioners in PS cadre.
10. Issue of Leave encashment Certificate enabling pensioners to give reply to IT
11. Grievances of pro-rata pensioners viz., forwarding information to EPF trust regarding sanction of EPF pension, updating KYC in the system, reimbursement of difference in 50%

With high regards,

Yours Sincerely,

(J.S. YADAV)  
Joint General Secretary

Copy to

1. ED MTNL Mumbai for information