RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101 E-mail ID:rtowamumbai@gmail.com website:- rtowambi.in

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President	General Secretary	Jt Gen Secretary	Treasurer
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RTOWA Mum/Corr/2021/24

Dated 1st September'2021

To Shri. DEEPAK MUKHERJEE Executive Director, MTNL Mumbai

Respected Sir,

Sub:- Request intervention to redress some important grievances of pensioners

It is requested to intervene and cause to redress the following grievances of pensioners which are under continuous pursuit by this Association.

- 1. UPDATION OF DOT PERIOD LEAVE :- On retirement the encashment of DOT period leave at credit is fully exempt from tax. Due to non updation of this leave at credit in the system, heavy amount of tax has been recovered from many VRS pensioners. It was assured by GM Fin that the updation will be done and the Form 16 will reflect it. However the updation has not been done for many pensioners even in Form 16. It is requested to cause to update and issue revised Form 16 early so that the pensioners can claim refund on filing IT returns. A recent letter addressed to GM Fin is attached.
- 2. The interest on delay in payment of GPF/CPF on retirement has not been paid since 2018. Corporate Office agreed to pay the interest but the request for funds has not yet been placed by Finance wing despite continuous pursuit of this Association since last two years. It is requested to intervene and cause to place request for funds and also to pursue with CO to get the funds..
- 3. The salary arrears and leave encashment arrears on account of 73.8% IDA have not been paid to many of the 800+ pensioners retired between 01/01/2018 to 31/07/2018. Pension itself is not revised to some pensioners. This grievance is pursued by this Association since last two years but is not redressed so far. It is requested to intervene.
- 4. Recoveries in lump sum were made from leave encashment / ex-gratia of many VRS pensioners. However the details of such recoveries with reasons therefor have not been informed to them in writing. The zonal Accounts sections are not responding to the aggrieved pensioners and they are not pulled up for compliance by GM Fin. It is requested to intervene to cause to give the information or refund the recovered amount.

With high regards,

Yours Sincerely,

(J.S. YADAV) Joint General Secretary Copy to Shri.Narendra Dhaktode GM (Finance) MTNL Mumbai with a request to do the needful to redress all the grievances early.