

Dy. Director General (Accounts), Department of Telecommunications, 20. Ashoka Road. Sanchar Bhawan. New Delhi - 110001

GBU:CC: 2020-21:124

Date: 21.09.2020

Madam,

DEPTT. OF TELECOMMUNICATIONS (DOT): DIRECT PAYMENT OF PENSIONS SUBMISSION OF PENSIONERS LIFE CERTIFICATE VIA BANK BRANCHES

We are in receipt of your department letter No. 49-1/TA-II/Misc-Corr-Part (1)/2432-2464 dated 18.08.2020 requesting us to formulate the arrangements for submission of Life Certificate by Telecom Pensioners through SBI branches.

We have pleasure in informing that our appropriate authority has accorded approval to your request. All the branches of SBI will facilitate DoT pensioners (maintaining accounts with SBI and whose pension is processed by DoT) their life certificates in physical and digital form without any charges as under:

- a) Authorized bank official will verify physical life certificate of the pensioner based on records/documents available at the branches and PPO submitted by the pensioner.
- b) Provide help in submission of life certificate by the pensioner in digital form (DLC) using "Jeevan Pramaan facility" at the branches.
- 2. Our branches have been advised suitably.
- 3. However, the Bank will not provide any report / MIS for this activity as it would require drawing out further resources. Similarly, the bank will not incur any liability on account of any forgery in the authentication in the physical life certificate submitted by the pensioner.

Yours faithfully,

(Manjeet Singh)

Dy. General Manager