



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali (E), Mumbai-400101

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RTOWA Mum/2021/30

Dated 2nd Nov'2021

To

Smt.V.G. Mishra,
CCA mumbai.

Respected Madam,

SUB:- Delay in payment of pension for Oct'2021.

1. The pension was generally used to be credited on the **last working day of the month, but the pension for Oct'21 was not credited even on the last day i.e., on 31/10/2021.** It was not credited even on 01st Nov'21 to some pensioners as per the grievances conveyed by them. In this regard it is pointed out that the NACH is functional on all the 365 days with effect from 01/08/2021 and hence the pension could have been credited on 31/10/2021 itself though it was Sunday.

Therefore it is requested to ensure that the pension is henceforth credited on or before the last day of the month regardless of Sunday or holiday .

Another issue which perturbs the Pensioners is that there are no means of knowing the reason for not drawing the pension if pension is not credited on due date. Information regarding reasons for not drawing pension should be available to the pensioners. Our suggestion is to display a 'List of Pensioners whose pension is not drawn' mentioning the reasons for not drawing on the pensioners portal on or before the due date of payment of pension. This list will soothe the anxiety of the pensioners and guide them as to what action should be taken by them. It is requested to consider this suggestion.

With high regards,

Yours Sincerely,

(J.S. YADAV)

Jt.G.S. RTOWA Mumbai