

महानगरटेलीफोननिगमलिमिटेड, मुंबई

(भारतसरकारकाउद्यम)

**MAHANAGAR TELEPHONE NIGAM LIMITED MUMBAI  
(A GOVT.OF INDIA ENTERPRISE)**

Office of the  
Deputy General Manager (Accounts)  
4<sup>th</sup>, Telephone House, Prabhadevi,  
Dadar (West), Mumbai 400 028.



No. : FC/Mum/VRS-2019/2020-21/

Dated : 16/06/2020

To

All PGMs

All GMs

MTNL Mumbai

**Sub : Acceptance of Claims of Retired Employees –reg.**

**Ref.: 1. This office letter of even no dated 27/01/2020.**

**2. No. SM (Accounts)/2-2/Closure of Accounts/2020-21/6**

Dated : 18/05/2020

Kindly refer to this office letter cited 2 above wherein it was intimated that Processing of all supplementary Bills like Medical Bill and Telephone Bill reimbursement of both retired and working employees will be done by the respective DM (Works) and forwarded to HQ for payment.

Issues have been raised about the jurisdiction of the Zones for submission and processing of the claims of retired employees. It has been decided that the following zones will handle/process all the claims of the retirees(including the VRS-2019) like CGHS reimbursement, OPD Medical Bill, Telephone bill reimbursement, etc of the pre-merged areas.

Zones	Pre-merged Areas
Zone-1	South and Central
Zone-2	North and East-1
Zone-3	West-1 and West-2
Zone-4	West-3
Zone-5	East-2 and Navi Mumbai
WS	WS
Traffic-1	Traffic-1
CETTM	CETTM
HQ	HQ

This issues with the approval of competent authority

DGM(Accounts)  
16/6/20