



**GOVERNMENT OF INDIA**  
**DEPARTMENT OF TELECOMMUNICATION**  
**O/o PRINCIPAL CONTROLLER OF COMMUNICATIONS ACCOUNTS, MUMBAI**

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**Address of Pension Section & Pensioner's Lounge :**

O/o. Pr. CCA, Currey Road Telephone Exchange Bldg, 2<sup>nd</sup> & 3<sup>rd</sup> floor, Datta Mandir Road, Currey Road, Mumbai 400 012

**Services offered at above Lounge :**

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| . Life certificate verification                    | . Submission of Grievances                     |
| . Submission of conversion to family pension claim | . Declaration of Savings and related Documents |
| . CGHS Certification                               | . Drop box for submission of Documents         |

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**Contact Us :**

<b>Whatsapp Helpline No.</b>	:	<b>9920687211</b>
<b>Toll Free Number</b>	:	<b>1800223211</b>
<b>Email ID (i)</b>	:	<a href="mailto:aoccamumbai123@gmail.com">aoccamumbai123@gmail.com</a>
<b>(ii)</b>	:	<a href="mailto:aopdacca@gmail.com">aopdacca@gmail.com</a> (For savings submission)
<b>Website Email ID</b>	:	<a href="http://cgca.gov.in/ccamum">cgca.gov.in/ccamum</a> / <a href="http://pensioner.mtnl.in">pensioner.mtnl.in</a> (Form 16)

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**Various ways to submit Life certificate:**

- Pensioners can get their Life certificate attested by authorized person and can drop in DROP BOX placed outside above offices OR The same form can be sent to this office through POST.
  - Pensioners can also submit their digital life certificates by visiting nearby banks/Post offices/CSCs/Aadhaar Centers having JEEVAN PRAMAN Facility.
  - By physically visiting "Pension Lounge, Currey Road Telephone Exchange Bldg, 2<sup>nd</sup> floor, Datta Mandir Road, Currey Road, Mumbai 400 012.
  - Through JEEVAN PRAMAN portal of GOI : please visit <https://jeevanpramaan.gov.in/>
  - For Pensioners convenience date of submitting Life Certificate has been staggered. Now Pensioners may submit their life certificate in the month of their retirement. Life certificate will be valid for one year.
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**Details to be fed while submitting Digital Life certificate:**

For Digital Life certificate, pensioners require to be physically present to generate Biometric verification and provide the PPO/Mobile Number/Aadhaar Number. The flowing are the details that are to be feeded correctly otherwise the life certificate would not reach to concerned department.

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|--------------------------|---|---|
| 1. Name of Pensioner     | : | Full name of the pensioner              |
| 2. PPO Number            | : | 5-digit PPO number (for MTNL pensioner) |
| 3. Type of Pension       | : | Superannuation / Family Pension         |
| 4. Sanctioning Authority | : | Telecom                                 |
| 5. Disbursing Authority  | : | Department of Telecommunications        |
| 6. Agency                | : | CCA, Mumbai                             |
| 7. Account Number        | : | Pensioner's Account Number              |
| 8. Email                 | : | Pensioner's Email ID                    |
| 9. If Re-employed        | : | Choose "Yes" or "No"                    |
| 10. If Re-married        | : | Choose "Yes" or "No"                    |