



महानगर टेलिफोन निगम लिमिटेड ,मुंबई.

भारत सरकार का उपक्रम

MAHANAGAR TELEPHONE NIGAM LIMITED, MUMBAI.

(A GOVT. OF INDIA ENTERPRISE)

O/o, GM(Admn), 14 Floor, East Wing, Telephone House, V.S.Marg, Prabhadevi, Mumbai- 400 028.

Tel.no.022-24304600, Fax no.24371465

No. GM(Admn)/Gen Corr./2020-21

Date : 27.02.2021

To,

All GMs / CE (BW),
MTNL, Mumbai.

Sub : Grievance Cell by all Units

A Grievance cell has already been started by Admin unit for staff grievances for working & retired employees. Some staff grievance cases in respect of internal Transfer & Posting and other grievances of individual employees (both working as well as retired) can be solved at unit level itself.

So a Grievance Cell is to be started in all units and shall function on weekly basis with IFA and DGM/DM-in-charge of Admin of the unit. You are requested to take appropriate action regarding the same.

This has got the approval of ED, MTNL Mumbai.

(Rajesh Rai) 27/2/21

General Manager (Admin)
MTNL, Mumbai

Copy to :

- 1) ED, MTNL, Mumbai – for kind information please
- 2) All PGMs - for kind information please