

# RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

(Reg.No. GBBSD/MAHA.STATE. MUMBAI-1687/2008: )  
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Corr/2015-16/17

DATED 22<sup>nd</sup> May' 2016

To

Shri. Gopal Joshi  
Principal CCA. Maharashtra Telecom Circle.

Respected Sir,

SUB:-Suggestions to provide better services to MTNL Pensioners

The following suggestions have come up in the discussions in our Executive Committee meetings.

1. The MTNL Pensioners reside all over India and it is expensive as well as troublesome for them due to old age to come to Mumbai to collect the New PPOs of pre 01/04/2014. So it is suggested to send the new PPOs by Regd. Post.
2. The amount of arrears pertain to seven financial years from 2006-2007 to 2012-2013 and it is taxable. The arrears amount if spread over all the previous financial years. tax liability may reduce and refund of TDS can be got from Income Tax authorities by filing revised returns. To facilitate filing of IT returns it is requested to supply a duly signed copy of financial yearwise break up of arrears amount and TDS.
3. The list of PPOs issued and Arrears drawn if updated in the pensioners portal on weekly basis will be informative and serve as transparency in functioning..
4. An exclusive email id and landline number at CCA office for MTNL pensioners to get information as well as to lodge grievances if any will be a boon to the pensioners.
5. At present there is a delay of about three months to get Commutation and Gratuity amount after retirement due to paucity of funds. Suggested to arrange for adequate funds so that these payments can be made within a month of retirement. Or suggested to pay interest on these payment for the period exceeding one month.

With high regards

Yours Sincerely.



(M.R. DIXIT)

Asst.General Secretary 9757104768