



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg. No. 200 : GBBSD/MAHA.STATE. MUMBAI - 1687/2008

Regd. Office : A-16, Mulund Giri Darshan CHS., D.D. Road, Mulund (W), Mumbai - 400 080.

CORROS. ADDRESS : G-104, Shri Swami Samarth CHS., Beturkar Pada, Kalyan (W), Pin - 421301.

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B.B. LAL

V.L. PORINCHU

Corr/2015/3

dtd 11/03/2015

Date : _____

To

Shri. J.K. Ghai
Principal CCA
Maharashtra Telecom Circle
Mumbai

Respected Sir,

Sub:- Issues to be resolved

Sir, we have gathered the following suggestions from our members for further improving the pension payment system.


- i. Pension for the month of Jan'15 and Feb'15 was credited with a delay of few days to many pensioners. It is suggested to remit pension sufficiently in advance so that all pensioners get pension on due date.
- ii. Intimation of pension remittance through SMS to be continued. This SMS was given by MTNL up to Dec'2014.
- iii. To speed up the work of issue of PPO to pensioners retired prior to as well as after 31/03/2014.
- iv. To release the withheld gratuity of 10% to all those retired after 01/04/2014. ~~We request to release this withheld amount as a routine measure after two months from the date of commencement of pension.~~
- v. To assign a phone number preferably toll free number as a part of pensioners grievance redressal mechanism.
- vi. To issue Form-16 for two months of pension drawal viz., Jan'15, and Feb'15.

Sir, we request your kindself to take appropriate steps on the above suggestions.

With high regards

Yours Sincerely,


K. JAWAHAR
PRESIDENT


BADRI R. PATHAK.
GENERAL SECRETARY