



महानगर टेलीफोन निगम लिमिटेड
MAHANAGAR TELEPHONE NIGAM LTD
(A GOVT OF INDIA ENTERPRISE)

O/o Dy. General Manager (Pension),
Pension Cell, 4th Floor, Currey Road Tel. Exchange Bldg., Mumbai – 400 012.

No. MTNL/PEN/Genl-Corr /2021-22/23

Dated 30-10-2021

To,
All DGMs (Finance),
MTNL Mumbai

Sub: Settlement of 2nd Stage Family Pension Cases directly by O/o Pr. CCA Mumbai with immediate effect

Ref: 1. MTNL/PEN/Genl-Corr/2017-18/25 dated 19-04-2017
2. DOT HQ Order No. 7-47/2016/PFP-Policy/Pt-1/3402 to3433 dated 25-02-2021

With reference to DOT HQ Order above and subsequent meeting with the CCA Mumbai on 01-09-2021, it has been agreed by the CCA Mumbai to accept the 2nd Stage Family Pension Claim after the death of pensioner/family pensioner directly in the office of the Pr. CCA Mumbai. Further, it was also agreed that the requisite forms/documents as per the check list to be submitted by the claimant will be made available on the pensioner portal.

In this regard, it is instructed that any such claims already received in the MTNL units, the same may be forwarded to AO(Pension), O/o Pr. CCA Mumbai, 3rd floor, Currey Road Tel. Exchange, Mumbai-400012 under proper acknowledgement with the list of the documents. In future, the claimants may be directed to submit the claim directly in the O/o Pr. CCA Mumbai as per the checklist & forms made available on pensioner portal website pensioner.mtnl.in

The above instructions will supercede the instruction issued by this office in this regard and the above arrangement will be applicable with immediate effect.

Dy. Manager (Pension)
MTNL, Mumbai-400012

Encl: Check List

Copy to:

1. ED, MTNL Mumbai
2. All PGMs / GMs, MTNL Mumbai
3. GM (Finance), MTNL Mumbai
4. CCA, Mumbai