



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

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RTOWA MUM/CORR/2021/18

Dated 28th May'2021

To

The Executive Director (P&GS)
ed_pgs@licindia.com

The Regional Manager
LIC West Zone
wz_pngs@licindia.com

Respected Sirs,

Sub: Abnormal delay in payment of GSLI money by LIC Mumbai West Zone to MTNL pensioners retired from Jan'2020 onwards..Policy no.GSLI/693105

This is a reminder to our earlier letter dated 14th Apr'2021 on similar lines. As on date, the GSLI money is not paid to more than 5000 pensioners retired either on VRS or on superannuation from Jan'2020 onwards. It is learnt that a target date of 31/05/2021 has been set to settle all the cases.

On reality check, it is found that LIC has taken about an year to settle less than 3000 cases since May'20 due to manual process. In view of these facts, it is not known how the target date of 31/05/2021 will be achieved to settle the cases of remaining about 5000 pensioners.

Therefore it is requested to take some urgent remedial measures on priority basis by employing more man power and other resources to expedite the payments by settling all the pending cases by 15th June'2021 atleast.

With high regards,

Yours Sincerely,

(J.S. YADAV)
Joint General Secretary

Copy to

1. Shri. Deepak Mukherjee ED MTNL Mumbai for information
2. Shri. Narendra Dhaktode G.M. (Fin) MTNL Mumbai with a request to vigorously pursue the issue with LIC.