## MTNL PENSIONERS WELFARE ASSOCIATION-MUMBAI

Corr Add:-1<sup>st</sup> Flr Sai Ganesh Niwas, Shivaji Nagar S. R. Marg, Vile Parle (E)Mumbai 400 057.

## AND

## RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION MTNL MUMBAI

(Reg.No. GBBSD/MAHA.STATE. MUMBAI-1687/2008: )
REGD.ADD:-A-16,GIRIDARSHAN CHS., DD ROAD, MULUND W. MUMBAI-400080.

E-mail id :-rtowambi@gmail.com: Web Site:-rtowambi.in

Corr/MPWA&RTOWA/2020

Dated 21st April' 2020

To

Shri. V. Murugaiyan Principal CCA Mumbai CTO BUILDING MUMBAI

Respected Sir,

SUB:- EXCELLENT PERFORMANCE OF CCA MUMBAI

This is to record our appreciation for the excellent performance of CCA Mumbai and her team of officers and staff in rising to the challenges. The helpful attitude of Mrs. V.G. Mishra has percolated down embracing the whole office of CCA Mumbai.

The CCA Mumbai has arranged payment of provisional pension to more than 8000 VRS pensioners on 29/02/2020 itself, i.e., the pension payment started from the first month itself. In the next month, amidst the lock down situation, pension for March'2020 for more than 25000 pensioners (including VRS pensioners) was drawn and paid promptly. The complaints and grievances of the pensioners on any issue on pension payment are handled promptly with helpful attitude by Shri. M. Dhuri AO (PDA) and his staff. Many pensioners have told our Associations that A.O. (PDA) and his staff are helpful. All the Officers and Staff who have risen to the challenges and rendered their duty with sincerity deserve high appreciations. On behalf of all pensioners of MTNL Mumbai, RTOWA and MPWA convey our profound gratitude.

With high regards,

Yours Faithfully

General Secretary MPWA

9869072424

JT. General Secretary RTOWA 9869041090

Copy to

Smt. V.G. Mishra CCA Mumbai