

**MTNL PENSIONERS WELFARE ASSOCIATION-MUMBAI**  
**Corr Add: -1<sup>st</sup> Flr Sai Ganesh Niwas, Shivaji Nagar S. R. Marg, Vile Parle (E)Mumbai 400 057.**

**AND**

**RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION**  
**MTNL MUMBAI**

(Reg.No. GBBSD/MAHA.STATE. MUMBAI-1687/2008:)

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Corr/MPWA&RTOWA/2020

Dated 30<sup>th</sup> April' 2020

To

Shri. V. SriSankar  
Executive Director  
MTNL Mumbai

Respected Sir,

SUB: - IMPORTANT ISSUES OF PENSIONERS (VRS AND SUPERANNUATION).

**At the outset we convey our appreciation and gratitude for the following positive happenings amidst lock down. Payment of provisional pension in the first month itself after VRS, Payment of ex-gratia, GPF and Leave Encashment etc., by judiciously distributing the funds among the pensioners and uploading the details of ex-gratia and leave encashment on pensioners portal etc., have made the pensioners satisfied by and large. Sir, Pensioners and our Associations appreciate your effective leadership, able guidance of GM (Fin) and DGM (Accounts) and dedication and sincerity of SM/DM (Pension), SM/DM (FMS) and other officers including those in IT and Admn and all the staff who have contributed to these achievements. We are grateful to all of you.**

Sir, we suggest / request the following steps for further redressal of grievances.

- 1. Centralized Pension Section:** - All the Accounts and Administrative functions related to pensioners (VRS and Superannuation) may be centralized for better co-ordination with CCA office, efficient utilization of WFMS, single point of contact for all pensioners and facilitating better control by GM (Fin) and GM (A).
- 2. Feeding of leave at credit on the date of absorption in to the system:** - This is not done by many Areas. Resultantly heavy Income Tax has been recovered from the VRS pensioners out of leave encashment. It is said that service books are with CCA Office. We suggest that staff may be deputed to CCA office and the data should be collected and fed into the system on priority. **This work needs to be completed before payment of balance of ex-gratia and balance of leave encashment so that the tax will get adjusted.**

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3. **Sanction of provisional pension:** - Provisional pension is yet to be paid for some VRS pensioners as well as to some superannuation pensioners due to pendency of disciplinary case or court case or even if the cases are settled. Pension of some superannuation pensioners is pending, though more than six months passed since retirement due to non fulfilment of training conditions etc., We request that in all such ceases at least Provisional pension may be sanctioned.
4. **Counting of past service for Ex-Gratia in respect of some canteen employees:** - As per rules the past service from date of entry is counted for qualifying service for Pension of Canteen Employees. This rule has been applied to a few Canteen employees on VRS for calculation of Ex-Gratia. However, many canteen employees on VRS have not got this benefit of past service for ex-gratia. The data needs to be fed in to the system in respect of all these left-over canteen employees before payment of balance of ex-gratia.
5. **Payment of leave encashment, GPF to superannuation pensioners:** - The requirement of funds for payment to VRS pensioners is known to Corporate office. However, the funds requirement for payment to superannuation pensioners needs to be placed on Corporate office every month and needs to be pursued closely.
6. **Payment of gratuity and PF to pro rata pensioners:** -Abnormal delay is observed in payment of these dues to the pro rata pensioners. Besides sending the data to Corporate office in time, a continuous pursuit with CO is also requested.
7. **Payment of GIS:** - We request **Admn as well as Accounts** to send the required data and claims to LIC for early payment of Group Insurance Scheme money to VRS Pensioners and superannuation pensioners.
8. **Recalculation of pension of those retired between 01/01/2018 and 01/07/2018:** -On revision of pay on 01/01/2007 notionally with monetary effect from 01/01/2018 due to 5% additional IDA neutralization, the pension is to be revised to all the pensioners retired during this period. It is learnt that in respect of about 300 retirees out of a total of 900 retirees during this period, the pension file with revised calculations have not been sent to CCA office. We request GM (Fin) to cause to review all these cases and to send the revised pension files to CCA office.
9. **Payment of salary arrears and leave encashment arrears to those retired between 01/01/2018 to 31/07/2018 due to 5% IDA neutralization, Reimbursement of 50% CGHS, Reimbursement of OPD bills / telephone bills etc.:** -

Sir this issue is pursued with GM (Fin) for the past about one year with no progress so far. Now the Areas have been reorganized. It is not known whether all the pending claims

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are properly taken note of by the reorganized Areas and funds have been demanded. We request GM (Fin) to pull up the Areas or centralize the functions of all types of payments to pensioners.

- 10. Waiving of training conditions:** - Some superannuation pensioners are yet to get their pension as the training conditions are not yet waived. We request to pursue this issue by personal discussions with HR Corporate Office.
- 11. LF for retention of BSNL Qrs after retirement:** - BSNL MH Circle is demanding notional HRA besides the normal LFee for retention of Qrs for permissible period after retirement. We request your kind selves to take up the issue with CGM Maharashtra to treat all the MTNL Pensioners on par with BSNL Pensioners for recovery of L. Fee and other charges if any.
- 12. Retention of Qrs beyond the permissible period after retirement:** - Due to lock down the pensioners are unable to find out alternate accommodation and move out of Qrs. Therefore, it is requested to extend the permissible period up to one year instead of 8 months with the same L. Fee. **We also request to revive the scheme of leasing out of Qrs. to the pensioners.**

With high regards,

Yours Faithfully

  
S.M. SAWANT  
General Secretary MPWA  
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J.S. YADAV  
JT. General Secretary RTOWA  
9869041090

Copy to  
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