

RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

(Reg.No. GBBS/MAHA.STATE. MUMBAI-1687/2008:)

REGD.ADD:-A-16,GIRIDARSHAN CHS., DD ROAD, MULUND W. MUMBAI-400080.

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Corr/2015-16/19

DATED 08th June' 2016

To

Shri. Gopal Joshi
Principal CCA. Maharashtra Telecom Circle.

Respected Sir,

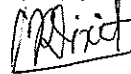
SUB:-Suggestions to provide better services to MTNL Pensioners
REF :- This Association's letter no.Corr./2015-16/17 dated 22/04/2016

Sir kindly refer to the aforesaid letter in which we had given some suggestions. They are again reproduced below.

1. **To send PPOs of pre 01/04/2014 retirees by post** :- The MTNL Pensioners reside all over India and it is expensive as well as troublesome for them due to old age to come to Mumbai to collect the New PPOs of pre 01/04/2014. So it is suggested to send the new PPOs by Regd. Post.
2. **Issuing a certificate of financial yearwise break up of arrears of pension and amount of TDS** :-The amount of arrears pertain to seven financial years from 2006-2007 to 2012-2013 and it is taxable. In order to file revised returns and to get refunds from IT this certificate is required.
3. **Updating the list of PPOs issued and Arrears drawn on pensioners portal every week.**
4. **To provide an exclusive email id and toll free landline number at CCA office for MTNL pensioners to get information as well as to lodge grievances if any.**
5. **To issue Form 16 for FY 2015-2016 and to send it by post or to upload it on pensioners portal.**

With high regards

Yours Sincerely.



(M.R. DIXIT)

Asst.General Secretary 9757104768