



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Complex, Kandivali East, Mumbai 400101

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RTOWA Mumbai/Corr/24-18.

Dated 20th Sep' 2024

**Shri. Deepak Mukherjee,
Executive Director,
MTNL Mumbai.**

Respected Sir,

Sub:-Switching over from CGHIS to CGHS

All the existing CGHIS beneficiary pensioners in receipt of Govt pension are to switch over to CGHS before 30/09/24 vide DGM(A&IR)'s letter dated 04/09/24. This decision of MTNL has caused anxiety in the minds of the pensioners. On finding the views of the pensioners, we request the following.

1. The procedure to switch over is cumbersome as the pensioners at this old age are to go to three offices viz, CCA, MTNL and CGHS. Only a few days are left to switch over. **So it is requested to centralise the issue of 'No Objection Certificate' at Telephone House and the NOC may be issued thro email too at the request of the pensioners. Or the requirement of the NOC may be dispensed with on intimation to CGHS about discontinuance of CGHIS.**
2. **Requested to provide a help desk at Telephone House for online registration of CGHS.**

It is also requested to take up the following with the Corporate Office.

1. **As the CGHIS is permanently discontinued, as a one time measure, full reimbursement of the life time subscription may be given to the present CGHIS beneficiaries for switch over.**
2. **The CGHIS may be extended for atleast another six months for the existing beneficiaries without any fresh application enabling them to switch over to CGHS.**

With high regards,

Yours Sincerely,

(J.S. YADAV)

General Secretary, RTOWA Mumbai

Copy to the following officers with a request to do the needful.

1. General Manager (A) MTNL Mumbai\
2. Dy.General Manager (A&IR) MTNL Mumbai