



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

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RTOWA Mumbai/Corr/24-25

Dated 9th Oct'2024

To

Shri. A. Robert J Ravi

CMD MTNL/BSNL,

BSNL Corporate Office, New Delhi-10001.

Respected Sir,

Sub:-Request for redressal of the issues that cause anxiety to MTNL Pensioners.

At the outset we wish you to have a successful stint as CMD BSNL/MTNL. Sir the following issues bothering MTNL pensioners need to be redressed.

1. The CGHIS has been withdrawn abruptly wef 01/10/2024. Pensioners request that the scheme may be extended for one more year for enabling the pensioners to switch over to CGHS smoothly. Also requested to give 100% reimbursement of CGHS lifetime subscription as a one-time measure in view of withdrawal of the CGHIS.
2. Interest for the period of delay in settlement of GPF money to the pensioners retired since 2019 has not been paid so far. CMD had already approved for payment of interest, but funds not yet allotted.
3. There are 137 VRS pensioners due to get difference in ex-gratis payment. Inadvertently the training period was not counted for QS by MTNL Mumbai before payment of the ex-gratis for all these pensioners. After counting the training period in QS, the ex-gratis amount works out to be more than that was actually paid. MTNL Mumbai has long back referred this issue to Corporate office requesting to provide funds,.
4. It is requested that the RSTC facility, including fibre connectivity, as available to the pensioners of BSNL may be extended to MTNL pensioners too.

With high regards,

Yours Sincerely,

(J.S. YADAV)

General Secretary, RTOWA Mumbai

Copy to the following officers with a request to do the needful.

1. Director (HR) MTNL Corporate Office
2. GM (HR) / DGM (HR) MTNL Corporate Office
3. ED MTNL Mumbai with a request to take up the issue with CO on priority.
4. GM (A) / DGM (A&IR) MTNL Mumbai