



RETIRED TELECOM OFFICERS' WELFARE ASSOCIATION

Reg No: F-37187 (Mumbai) 2008

Corr.Add: A-402, Gayatri Avenue, 90' Road, Thakur Comple, Kandivali East, Mumbai 400101

Email Address: rtowamumbai@gmail.com Website: rtowambi.in

K. JAWAHAR.
PRESIDENT
9969596106.

J.S. YADAV.
GENERAL SECRETARY
9869041090.

VIRENDRA SINGH.
JT. GEN. SECRETARY.
9869271414.

N.V. MAHAJAN
TREASURER
9869431615

RTOWA Mumbai/Corr/CGCA

dated 09th Sep'2025

To

Ms. Vandana Gupta
Controller General of Communication Accounts
New Delhi.

Respected Madam,

Sub: Greetings on Assumption of Office as CGCA

We, the pensioners of MTNL Mumbai, extend our warm greetings on your assumption of office as CGCA. We are delighted to convey our best wishes for a successful and fulfilling tenure in your new responsibilities.

Madam, for the past few years we have been requesting the implementation of SAMPAAN for MTNL combined service pensioners. The existing MTNL pension payment system has several limitations, and given MTNL's financial constraints, it is not in a position to upgrade or strengthen the system.

SAMPAAN provides significant facilities such as monthly pension detail viewing, online confirmation of digital life certificates, supplementary payment options, and other services that would greatly benefit pensioners. We therefore earnestly request your kind attention and intervention to speed up the implementation of SAMPAAN for MTNL combined service pensioners.

With warm regards,

Yours Sincerely,

(J.S.YADAV)
General Secretary

Copy to

Shri.Shankar Lal Bhalotia Pr.CCA Mumbai for information.